



Inspectie van het Onderwijs
*Ministerie van Onderwijs, Cultuur en
Wetenschap*

INSPECTION FRAMEWORK 2021

for the supervision of secondary education

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Summary

INTRODUCTION

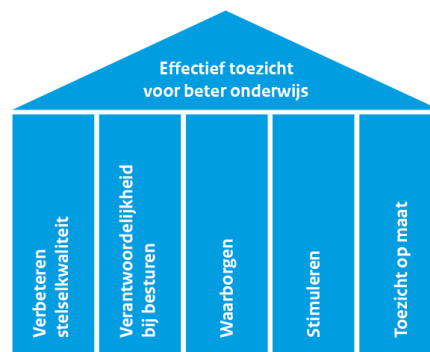
Supervision needs continuous updating and improvement in order to be and to remain effective. The Inspectorate of Education has therefore updated its 2017 Inspection Framework on the basis of evaluations, experiences and recent developments.¹ The responsibility of school governing boards for the quality of their schools and educational programmes served as the starting point for the renewed supervision that was introduced then. That trend is further reinforced by this updated version of the framework.

The inspection framework describes how the supervision of education is structured. It includes the assessment framework that is applied, and describes the working method used to do this.

Vision

The interests of pupils and students are central to the supervision of education. The goal is to ensure that the education system functions in a way that provides pupils and students with the essentials, both now and during their future paths through the education system and through life. Everybody has the right to education that is of satisfactory quality, and everybody should be able to assume that schools are providing that quality. Our mission of 'effective supervision for better education' reflects this. The aim of our supervisory activities is to assure and promote the quality of education.

Our mission is based on five principles. These principles are interrelated and reinforce one another. With respect to each individual principle, but particularly in relation to the coherence between them, supervision aims to help improve the quality of the education system. In addition, supervision reflects the responsibility that school governing boards have with respect to education; it involves monitoring basic quality requirements (quality assurance); and it aims to promote better education (promoting quality). We select the intensity of supervision for each school governing board individually (proportionality), and we take into account the organizational characteristics and circumstances of that school governing board during our supervisory activities (customization).



Supervision of the quality of education focuses on three levels that arise from our statutory duties: the system level, the school governing board level and the school level. Below, we explain how supervision is structured at each of these levels.

Supervision of the education system

Supervision of the quality of education focuses on the context in which schools and school governing boards carry out their work: in other words, the education system as a whole. We look at different parts of the system and the relationships between those parts in order to evaluate the quality and proper functioning of the system as a whole. This is how we address the reflective component of supervision: based on our statutory duty at the system level, we reflect on the quality of the education system as a whole.

System-level supervision is based on the interest that our society as a whole has in education: the public interest. Accordingly, our supervision focuses on specific opportunities and threats, specific areas of the system or specific groups of pupils. As a supervisor, we therefore need to know how education is developing and, if something goes wrong, to inform the rest of society of this. In our supervisory

¹ A report has been written evaluating our supervision: 'Evaluation of updated supervision - Progress report 2018/2019'. You can find that report on our website (www.onderwijsinspectie.nl).

activities, we take the core functions – of education, qualification, socialization and allocation, including selection and equal opportunities – as the starting points for defining the quality of the education system.

System-level supervision was already part of the Inspectorate of Education's supervisory activities, but what is new is that we have defined quality using a framework. That is not a framework that we use to assess an individual school governing board or school, but one we use to assess the education system as a whole. It provides guidance and focus in order to gain insight into trends and bottlenecks within the system. We use this framework to identify risks and to intervene where necessary and appropriate, based on the supervisor's duty to identify risks and promote improvements.

In our annual *The State of Education* report, we define and evaluate the core functions and requirements of the education system. In addition, we often produce separate themed reports.

Supervision of school governing boards and their schools

School governing boards are responsible for ensuring that the education provided in their schools is of satisfactory quality and that the financial administration meets requirements. The updated inspection framework encourages school governing boards even more emphatically to reflect on their own ambitions. Once every four years, the Inspectorate of Education carries out a 'Four-Yearly Inspection of School Governing Board and Schools' for every school governing board, which relates to the extent to which a school governing board takes responsibility and whether its schools meet quality requirements.

The quality of governance is evaluated in the quality area of Governance, quality assurance and ambition. At the core of this quality area is the school governing board's governance of the quality of education in its schools, and its responsibility for ensuring good organization and a quality culture. The assessment for this quality area shows whether the school governing board is capable of guaranteeing and continuing to improve the quality of education and financial administration in the schools. What is new is that financial administration is an integrated part of the standards in this quality area.

To ascertain whether the governance activities of the school governing board are adequate, we carry out inspection activities at the levels of the school and the school governing board, which we describe in advance in an inspection plan. We carry out verification activities to evaluate the extent to which the school governing board and its schools have an adequate picture of the quality of their education, financial administration and how the school governing board manages these aspects. We interview with the participation councils or student councils and internal supervisors, for instance. We also carry out activities in schools, such as speaking to pupils, parents and school leaders and making classroom visits. We may also carry out a risk-assessment inspection. The inspection involves a judgement or appraisal for each standard. Based on the decision criteria, we also assess governance at the level of each quality area. This latter approach is new for some sectors, compared to 2017. We can award a 'Good' appraisal at the level of an individual standard or quality area if the school governing board not only meets the statutory requirements but also achieves ambitions that go beyond these. We publish a report on our inspection, including the relevant judgements and appraisals, on our website.

Depending on the quality of governance and any shortcomings identified, a decision will be made regarding follow-up supervision. It may be decided to intensify supervision, or to relax supervision. The follow-up supervision may be carried out by the school governing board or by the Inspectorate of Education. In addition, it is possible that an interim inspection will take place if this is necessary in the light of certain information, such as signals or key financial data. If a school governing board is unable to guarantee the good governance of quality (or aspects of quality) in its schools, we conduct (part of) the interim inspection ourselves.

Supervision at individual schools

The school governing board is responsible for the quality of education in its schools, while school leaders are responsible for managing quality within their school. The Inspectorate of Education's duty to guarantee quality reflects this. This duty to guarantee quality is reinforced by making more and better use of signals and other data and information, including school-specific information such as the school plan. The supervision of individual schools is therefore additional to the supervision that the school governing board carries out itself, and which the school governing board reports on. In addition to carrying out verification activities in schools where we are inspecting aspects of quality, we may also

evaluate (a selection of) standards or assign a appraisal at the school level. We do this as part of inspections that focus on risks and inspections that relate to a 'Good' appraisal. When we identify risks, we carry out all or part of the inspection at the school (depending on the nature of the risks). This may take place either as part of or separate from the four-yearly inspection

When conducting a risk-based inspection or awarding a 'Good' appraisal, we apply standards from the assessment framework for schools. We evaluate standards within the quality areas of the Teaching-Learning Process, Secure Environment and Atmosphere; Learning Outcomes; and Management, Quality Assurance and Ambition.² A judgement or appraisal is assigned for each standard. In addition, on the basis of a decision criterion, a school may receive an overall assessment of 'very weak', 'unsatisfactory', 'satisfactory' (basic standard of quality). These overall assessments, which are often part of the report on the four-yearly inspection, are published on our website.

As with school governing boards, follow-up supervision of schools is also possible if there are shortcomings or if an assessment of 'unsatisfactory' or 'very weak' has been assigned. As indicated above, we may also carry out an interim inspection focusing on risks if, for example, there are serious grounds for this. The intensity of follow-up supervision will depend, just as with school governing boards, on the quality of the school governing board. We assume that the school governing board will seek to ensure that effective measures are taken.

A final type of inspection that involves visiting schools is the thematic school visit. We bring the results of thematic school visits to the attention of the school governing boards, schools and wider society in various ways.

Conclusion

The above describes the supervision of primary and secondary education and MBO. A specific inspection framework has been drawn up for each educational sector based on the relevant legislation and regulations and developments in the sector. In addition, there are specific applications of and exceptions to the regular inspection framework, such as with respect to inter-institutional partnerships for inclusive education and types of education and facilities that are governed by specific legislation and regulations.

The inspection framework describes how the supervision of education is structured, and what the Inspectorate of Education expects from schools and school governing boards. Ultimately, the responsibility for providing all pupils with better education begins with the school itself. The school governing board can encourage the schools and assure that standards are met. The Inspectorate of Education monitors this process, intervenes when necessary and promotes further quality improvements.

² In MBO, this also involves quality assurance and certification.

1 Introduction

1.1 Introduction

Education is constantly evolving as a result of changes and new developments in society. That means it is necessary to update the way in which we supervise the quality of education regularly. The system of supervision was updated in 2017. Since then, the responsibilities of school governing boards for the quality of their schools have served as the starting point for supervision. The supervision of education in the Netherlands is all about pupils and students: does the system function in a way that provides the essentials for our pupils and students, both now and for their future paths through the education system and through life?

The Inspectorate of Education has now had several years of experience working with the 2017 inspection framework. Following an evaluation, we have made changes to our supervision. We are doing this not only on the basis of the lessons learned, but also on the basis of current developments, suggestions for improvements from those working in the field and changes to policy, legislation and regulations. These changes have been incorporated into the present inspection framework. The framework is based on the statutory duties of the Inspectorate of Education and the legislation and regulations that apply to the relevant sectors. In addition, the principles for supervision, as previously formulated in the 2017 Inspection Framework, have been further embedded in this revised inspection framework.³

The 2021 Inspection Framework (hereafter: inspection framework) issued by the Inspectorate of Education (hereafter: the Inspectorate) describes how the inspection of secondary education in the Netherlands is carried out. The inspection framework includes the framework that is applied to arrive at judgements and appraisals, and the relevant working procedures. The inspection framework is intended to provide insight into the working procedures of the Inspectorate and to ensure that supervision is carried out in a transparent manner.

In this first chapter, we describe the legal basis of the inspection framework and describe the main concepts in supervision. In chapter 2, we discuss the vision and principles that our supervision is based on. Chapter 3 describes system-level supervision in more detail and chapters 4 and 5 describe the assessment framework for supervision at the level of school governing boards and school. We then describe how we reach judgements and appraisals (chapter 6), our working procedures (chapter 7) and our communication (chapter 8). Finally, we provide an overview of educational facilities that are subject to specific legislation and therefore to a different assessment framework and working method (see also chapter 9). These different assessment frameworks can be found in the appendices.

1.2 What are we monitoring in our supervisory activities?

The Education Regulation Act (WOT) states in Article 3, section 1 that 'the Inspectorate, among other things, supervises compliance with legislation and regulations regarding education, is responsible for promoting the development of education and quality of education, and for assessing and promoting financial compliance and efficiency and promoting financial continuity'.

The inspection framework applies to all school governing boards and schools that provide education on the basis of legislation on education listed in the box below.⁴ The Inspectorate also supervises the school governing boards of inter-institutional partnerships for inclusive education. Our supervision focuses on school governing boards, schools, educational programmes and the governing boards of inter-institutional partnerships. We call these our 'objects of supervision'.

³ We base this on the version adopted on 22 June 2020. This is because the inspection framework is updated every year due to changes in legislation and regulations.

⁴ This includes: school governing boards and schools in secondary education, schools for practical education, centres providing initial support for non-native speakers (EOA), internationally oriented secondary education (IGVO), education in the Caribbean Netherlands, orthopedagogic-didactic centres and non-publicly funded institutions [and VAVO] (NBIs). Separate inspection frameworks have been drawn up for the non-publicly funded sector and providers of Dutch education abroad.

Legislative framework for the inspection of secondary education

The legal basis for our supervision regime is the Education Regulation Act (Wet op het onderwijstoezicht, WOT). The act entrusts the inspection regime to the Inspectorate, charging it with the task of assessing⁵ and promoting the quality of education and the associated financial administration, as specified in the following legislation and regulations:

- Secondary Education Act (WVO).
- Accredited Educational Institutions Act (WEO)
- Secondary Education Act for the Caribbean Netherlands (WVO BES).
- The 1969 School Attendance Act (Leerplichtwet, LPW 1969).
- The School Councils Act (Wet medezeggenschap op scholen, WMS).
- The Miscellaneous Education, Culture and Science Subsidies Act (Wet overige OCW-subsidies).
- The Educational Experimentation Act (Experimentenwet Onderwijs).

1.3 Terms and definitions

In this section we define a number of concepts that are important in supervision.

Supervision

By supervision we mean all activities that we undertake in our role as supervisor.

School governing boards

According to Article 1, section k of the Education Regulation Act (WOT) a school governing board is the competent authority as referred to in the Education Act⁶

Statutory requirements

Statutory requirements are general, objectifiable quality standards, defined by law wherever possible, formulated in such a way that the freedom of education is guaranteed. They relate to the quality of education and financial administration.

Assuring quality

Based on its duty to guarantee the quality of educational provision as set out in the relevant legislation pertaining to education, the Inspectorate is responsible for ensuring that schools comply with the relevant statutory requirements. This concerns what the school governing board and the school are legally required to do. Schools that fail to comply with these regulations do not provide education of satisfactory quality. Inadequate quality of education and/or inadequate financial administration may lead to increased supervision and sanctions.

Promoting quality

As part of its duty to promote quality, the Inspectorate evaluates how the school governing board's own ambitions contribute to the quality of education (and to the continuous and sustained improvement of quality). In this way, the Inspectorate promotes quality at the level of the school, the school governing board and the education system as a whole. Those ambitions relate to goals that are set by the school governing board or school itself. The school describes this in its school plan.

Interventions

⁵ We refer here to the task of the Inspectorate as referred to in Article 3, section 1, paragraph a, subsection 1 of the Education Regulation Act (WOT).

⁶ In the case of The 1969 School Attendance Act or The School Attendance Act BES this is taken to be the head of the school or institution and in the case of the supervision on the performance of the inter-institutional partnership duties this is taken to be the board of the legal entity, as referred to in article 18a, section 4 of The Primary Education Act and article 2.47, section 5 of the Secondary Education Act 2020. For the sake of completeness it is noted that when the competent authority concerns a legal entity maintaining the institution, the inspection will regard (the executive part of) the school governing board as a point of contact.

All actions that we take on the basis of our role as supervisor are referred to as interventions. This includes interventions that involve the enforcement of the statutory requirements (assuring quality) and interventions that relate to promoting quality that do not involve assessment or prescribing remedial action (promoting quality).

Interventions of a mandatory nature are based on non-compliance with the statutory requirements.

These interventions are based on our duty to guarantee quality.

Interventions that involve promoting quality aim to bring issues to the attention of society, school governing boards or groups within it.

1.4 Levels of supervision

There are various levels in supervising the quality of education: the education system as a whole, individual school governing boards, and individual schools.

The level of the education system

We focus on the functioning of the education system as a whole because the quality of the education system is more than just the sum of its constituent parts. Increasingly, issues transcend the scope of individual schools and school governing boards, and tackling them requires broader-based cooperation. We define the education system as all schools, institutions, school governing boards, school types and educational programmes. The Inspectorate looks at what is going well and where there are bottlenecks. We identify those bottlenecks, analyse them and ensure that they are prioritized both nationwide and regionally. We refer to our supervision of the functioning of the education system as a whole as the 'reflective' component of supervision.⁷ The *State of Education* report is an example of this type of supervision.

We approach school governing boards and schools from the perspective of the educational system as a whole.

School governing boards

School governing boards are responsible for ensuring that the education provided in their schools is of satisfactory quality and that their financial administration meets requirements. With respect to supervision, this means that we verify whether school governing boards have an adequate insight into quality and whether they are providing adequate leadership with respect to quality. In doing so, school governing boards should be able to guarantee that their pupils receive education of satisfactory quality in the schools that they have responsibility for.

School governing boards are an important link: by maintaining quality at their schools, they contribute to the functioning and quality of the education system as a whole. For example, in order to function independently in society, pupils must be equipped for success in the rest of their educational careers and in the labour market. The education system must ensure that pupils leave school with satisfactory literacy and numeracy skills, and with the necessary knowledge and skills. It is also important that every pupil has an equal opportunity to access high-quality education: it should make no difference who your parents are, where you come from or which school you go to. It is also important that pupils develop as individuals; that their education contributes to their self-knowledge, their knowledge of the world they live in and their ability to make their own decisions. In this way, they will also learn to contribute to the cohesion of our society.

Schools

School leaders, together with their teams, shape education at their school. Together with the school governing board, they strive to achieve quality goals and ambitions for the education of their pupils. The school plan describes how they will do this. The school plan also describes their policies on education and staffing and the system of quality assurance at the relevant school. We conduct our inspections with this school-specific information in mind. The key questions regarding the quality of education are: are pupils learning enough? Are they receiving good teaching? And are they safe and secure?

⁷ The Scientific Council for Government Policy (WRR) advocates the strengthening of the reflective component of supervision. The WRR would like to see supervision that periodically reflects on developments, opportunities, risks and threats inside and outside the field, which may influence its own functioning, prioritization and/or field of influence (WRR, 2013). The government supports the WRR's arguments for strengthening the reflective component of supervision and thus the feedback role of supervision (Cabinet response, September 2014).

1.5 Effectiveness and evaluation

The present Inspection Framework takes effect on 1 August 2023. In accordance with article 13, section 3 WOT: as published in the Staatscourant. It is published on the website of the Inspectorate of Education and on www.wetten.nl.

The inspection framework has been established on the basis of Article 13 of the Education Regulation Act (WOT) and is a policy regulation as referred to in Title 4.3 of the General Administrative Law Act (AWB). The Minister of Education, Culture and Science uses this inspection framework to specify the working methods of the Inspectorate of Education, with due observance of Article 4:84 of the AWB. The minister also determines the way in which the law is interpreted. The statutory requirements describing the assessment framework are based on a reasonable interpretation of the law and the regulations based thereupon.⁸ Consultations have been held with the professional field on both the policy and the working procedure in accordance with Article 13, section 2 of the Education Regulation Act (WOT).

Ongoing agreements and supervisory interventions, including those made on the basis of the 2021 Inspection Framework from 1 August 2022, remain valid. (Remedial) school visits that take place after 1 August 2023 are based on the 1 August 2023 version of the 2021 Inspection Framework.

Articles of law that have not yet entered into force at the time of writing this framework have been placed in parentheses.

We will evaluate the effects and effectiveness of the inspection framework before 1 January 2025. The new inspection framework remains subject to change at any time, either in whole or part, on the basis of experiences of its application or wider political, societal, educational and policy developments. The period of validity for the 2021 inspection framework is, in principle, four years.

The inspection framework is updated every year due to changes in legislation and regulations. The Inspectorate consults with the professional field periodically in order to gain insight into experiences and developments.

⁸ For example, the Annual Reporting Regulations for Education.

2. Vision and principles of supervision

2.1 Introduction

The Inspectorate supports better education for all pupils. We look at education in a broad sense, including both the education that is provided at school but also remote teaching and learning. The law stipulates that education must achieve certain minimum requirements. The Inspectorate ensures that this basic standard of quality is being guaranteed by school governing boards: the boards guarantee the quality provided by the schools, while we in turn guarantee the quality of the work done by the school governing boards (administrative conduct). We do this by assessing the degree of insight they have into quality and the leadership that they provide with respect to quality, which is something that we expect from every school governing board. Where necessary, we can intensify our supervision of school governing boards. In addition, we encourage school governing boards and schools to pursue their own specific ambitions and to achieve improvements above and beyond the basic standard of quality that is required. The Inspectorate wishes to showcase what is going well in schools, in school governing boards, and across the education system as a whole. Therefore, we reflect on the functioning of the education system as a whole. In this chapter, we set out our vision of supervision (section 2.2). We then describe the principles that we apply when carrying out supervision (section 2.3).

2.2 Vision

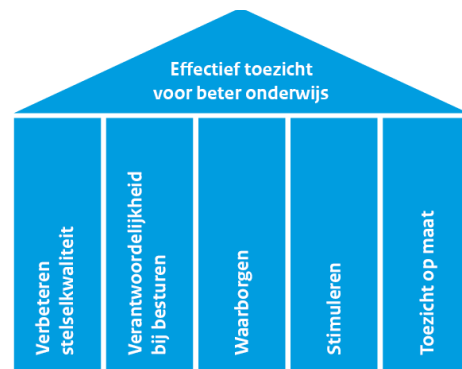
Education fulfils an important role in our society. It guides pupils towards higher forms of education or towards the workplace, as an employee or an entrepreneur. Education must also ensure that children learn how to become fully-fledged citizens and members of society. To enable every young person to participate in the economy and to find employment, education must provide the knowledge and skills that are required. After all, it is through education that all pupils can flourish and achieve their full potential. In other words, the core functions of the Dutch education system relate to teaching (qualification), providing children with the skills to participate and contribute to society (socialization), and paving the way to further education and the labour market (allocation, including selection and equal opportunities).

Vision and mission

Everybody has the right to education that is of satisfactory quality. Every day, teachers, school governing boards and other professionals dedicate themselves to achieving this goal for their pupils and students. All those efforts contribute to the quality and proper functioning of the education system, so that all pupils can have a good education. Our mission of 'effective supervision for better education' reflects this. The aim of our supervisory activities is to assure and to promote the quality of education. We focus on the functioning of the system as a whole (promoting quality) and on school governing boards and their schools (assuring and promoting quality). School governing boards guarantee quality at their own schools and the quality of education for the pupils who attend them. We adjust the intensity of our supervisory activities and follow-up supervision in line with the extent to which the governing board complies with the relevant statutory requirements and assures quality at its schools.

All school governing boards and schools are part of the education system and thus contribute to the functioning of the system. We refer to the consideration of the functioning of the system as the reflective component of supervision, or system-level supervision.⁹ The strengthening of the role of supervision in this area is advocated by the Scientific Council for Government Policy (WRR) and is supported by the government.

Figure 2.3a The principles of supervision



2.3 The principles of supervision

Our mission – 'effective supervision for better education' – is based on five principles. These principles are interrelated and reinforce one another. With respect to each principle

⁹ Scientific Council for Government Policy (WRR) (2013). *Toezien op publieke belangen. Naar een verruimd perspectief op rijkstoezicht*. (No. 89). The Hague/Amsterdam: Amsterdam University Press.

individually, and in particular in relation to the coherence between all five, the aim of supervision is to help improve the quality of the education system. In addition, supervision reflects the responsibility that school governing boards have with respect to education; it involves monitoring basic quality requirements (quality assurance); and it aims to promote better education (promoting quality). We select the intensity of supervision for each school governing board individually (proportionality), and we take into account the organizational characteristics and circumstances of that school governing board during our supervisory activities (tailored supervision). We will explain these principles in more detail below.

2.3.1 Improving the quality of the education system

Schools and school governing boards are part of the education system. That system also forms the broader context in which they do their work. By system-level quality, we mean the degree to which all school governing boards and schools, working with and alongside all the others, contribute to achieving the core functions of education for all pupils. Together, they ensure that these core functions of education – qualification, socialization and allocation, including selection and equal opportunities – are fulfilled successfully and in a balanced manner.

System-level supervision (promoting quality) and the supervision of school governing boards and schools (promoting and assuring quality) are interlinked, and each has its own role in the system of supervision. School governing boards and schools are separate objects of supervision. From the perspective of promoting quality, system-level supervision focuses primarily on cohesiveness: the efforts made by school governing boards, schools and inter-institutional partnership as well as the other areas that play a role in achieving the core functions of education are important in this. We use the core functions of the education system to give substance to system-level supervision. This can lead to interventions aimed at promoting quality at the level of the school, school governing board or system.

The functioning of the system therefore encompasses more than the sum of the results of the supervision of school governing boards and schools. This is why we also monitor developments at the system level – such as the extent to which all children enjoy equal opportunities in education, for instance. We identify both positive examples and bottlenecks and ensure these are prioritized; we also look at how we can improve the quality of the system in coordination with the educational field. Every year, we report on system-level quality in *The State of Education* report, a task that is specified in the Education Regulation Act (WOT). During school visits and inspections, we also initiate an open dialogue with school governing boards about how they are contributing to system-level quality. At schools, we also focus on themes that affect the core functions through thematic school visits. We refer to all of these activities collectively as system-level supervision.

2.3.2 The responsibilities of the school governing board

By school governing board, we mean the competent authority for one or more schools. The competencies of a school governing board include internal supervision. Because we hold school governing boards accountable for their responsibility for the quality of education in their schools, we refer to this as board-level supervision. School governing boards guarantee quality at their own schools and the quality of education for the pupils who attend them. School governing boards are responsible for ensuring that the education provided in their schools is of satisfactory quality and that their financial administration meets requirements.

School governing boards also have a statutory duty to provide inclusive education. Essentially this means that the most inclusive form of education is provided for all pupils with specific educational needs. In this respect, school governing boards have a duty of care with respect to pupils who need extra support. All school governing boards are required to affiliate with one or more (regional) inter-institutional partnerships for inclusive education. We supervise the implementation of agreements within those inter-institutional partnerships by the school governing boards involved. We also supervise the governing board of the inter-institutional partnership. This is explained in more detail in chapter 9.

We ensure that school governing boards carry out their duties (monitoring and promoting the basic standard of quality and continuity) adequately. If this is not the case, or is not being done adequately, we will initiate stricter supervision over the school governing board and schools in question. This is part of our duty to guarantee quality. In addition to board-level supervision, we also visit and assess schools

when a school governing board has failed to achieve basic quality requirements. School governing boards also identify ambitions that they wish to achieve, often including ambitions that affect the core functions of the education system. We review those ambitions as part of our role in promoting quality.

2.3.3 Assuring quality

Society should be able to have confidence that pupils and students are receiving an adequate education. All the more so because education for pupils up to the age of 16 is compulsory and young people under the age of 23 are required to achieve a qualification.¹⁰ The benchmark for the basic standard of quality is that schools and school governing boards must comply with the statutory requirements that relate to quality of education, quality assurance and financial administration. We have included these requirements in the assessment framework for schools and school governing boards (see chapters 4 and 5).

We hold school governing boards accountable for not achieving the basic quality requirements in their schools. If they fail to do this, we issue one or more remedial action orders. In such cases, we also focus on the individual schools involved. If one or more failures in relation to standards are detected, the schools may receive an overall assessment of 'unsatisfactory' or 'very weak' after the decision criteria have been applied. Where necessary, our supervisory activities will be intensified.

2.3.4 Promoting quality

In addition to intervening in cases where things are not going well, we also promote the ongoing development of education and quality improvements. We do this at several levels. At the system level, we use inspection activities and data collection to monitor the core functions of education. If we identify risks in relation to those core functions, we ensure that these are prioritized, depending on how urgent they are. We identify important themes and highlight these in *The State of Education* and other thematic reports, for example. We thus point out opportunities for improvement at the system level. We bring the results and analyses of our inspection activities to the attention of various stakeholders in various ways, in order to help raise awareness and come up with solutions to the problems identified. Sometimes it is important for stakeholders to discuss a theme together. For example, school governing boards, municipalities and inter-institutional partnerships can play a role together in youth care. We also bring our findings to the attention of schools and school governing boards, and discuss with them ways of helping to resolve system-level bottlenecks with them.

In addition to promoting improvements by highlighting where improvements could be made, we also do this by highlighting instances of good quality. We also look specifically at the quality achieved by schools and school governing boards that go beyond basic quality requirements. In such cases, we award a 'Good' appraisal at the standard level which means that a school or school governing board not only meets the statutory requirements but also achieves additional ambitions that go above and beyond these. Finally, we include the ambitions of the school governing board (and whether these are being achieved) in our inspections and we strive to approach our inspection activities and deliver our findings in a way that is encouraging and constructive: we provide positive feedback and, in addition to pointing out what could or should be improved, we also mention what is already going well.

2.3.5 Proportionality and tailored supervision

Schools and school governing boards are all different. The quality that they deliver is different, and they may also be structured differently. Their development and the circumstances in which they operate can also be different. We seek to adapt our supervision to those differences: we determine the intensity of our supervision in proportion to the quality standards achieved by the school governing board. In addition, our inspection activities are tailored, taking into account the characteristics of the school governing board and the schools concerned. In this way, we arrive at an effective, reasoned assessment, and limit the burden that is associated with supervision.

Society expects schools and school governing boards to meet basic quality requirements. One important purpose of supervision is to assess how effectively a school governing board is ensuring that basic quality requirements are met in its schools. This relates to the quality of education, the way in which

¹⁰ Pupils who have not yet achieved a basic qualification are required to continue attending school until the age of 18, and young people under the age of 23 are required to achieve a qualification.

professionalism within the institution and the school governing board is assured, the extent to which statutory requirements are met, and whether the school's finances also meet requirements. The better a school governing board manages to monitor and promote quality in its schools, the less intensive our supervision will be. In such cases, the emphasis is more on discussions regarding the school's ambitions and civic mission, and we ask the school governing board to report on changes and improvements in quality based on its own perspective. Where applicable, we will also ask the school governing board to report on how they take action to comply with remedial action orders.

In cases where a school governing board is less successful in achieving the required level of quality, we will intensify supervision in a proportionate manner. This may mean conducting several inspections into the quality of education within a short period of time or involving several persons or bodies within or around the school governing board in an inspection.

As part of our duty to guarantee quality, we review the development and performance of a school governing board and its schools every year. Based on supervision and quality data that we have previously gathered through monitoring, we continue to monitor the quality of the school governing board and the schools. This is an important aspect of fulfilling our duty to guarantee quality.

When carrying out (proportionate) supervision, we adapt our inspection activities to the circumstances of the school governing board. This is known as tailored supervision. We describe how we apply proportionality and tailoring in more detail in chapter 7. That chapter deals with our working methods.

3 Supervision at the system level

3.1 INTRODUCTION

Supervising the quality of education also means focusing on the context in which school governing boards and educational programmes carry out their work: the education system as a whole. We look at different parts of the system and the relationships between those parts in order to evaluate the quality and proper functioning of the system as a whole. This is how we address the reflective component of supervision: based on our statutory duty at the system level, we reflect on the quality of the education system as a whole. We use our findings to carry out interventions at the system, board and school levels in order to promote improvements. In this chapter, we provide a framework that defines what we mean by system-level quality.¹¹ That framework is based on the core functions of education.

In section 3.2, we first define what we mean by system-level quality and system-level supervision. We also indicate which statutory duties are important in this regard. Section 3.3 presents the framework for system-level quality.

3.2 System-level quality and system-level supervision

3.2.1 A system of education services

In the Netherlands, the government is responsible for the organization and functioning of the system of education services. As a society, we want pupils to acquire the knowledge and skills that match their abilities and talents, so that they can contribute to society and to the labour market. Good education is essential if we want to ensure that all the core functions of education are achieved. In a multiform society, this is a necessity. One aspect of good education is that all pupils can develop to their full potential and enjoy equal opportunities. This means that our education system needs to be functioning properly and that all pupils and students must be benefiting from the core functions of our education system: qualification, socialization and allocation, including selection and equal opportunities.

Within the system of education services, there is interdependence: some sectors of education are closely intertwined with others, as well as with other public services. Major societal problems affect educational institutions as well as bottlenecks at the institutional level, and this requires a broader system-level perspective.

In order to explain how the system works, we describe the quality of education as a whole on the basis of the core functions of education (see section 3.3). Both system-level quality and system-level supervision are based on the government's responsibility for the system as a whole (Article 23 of the Constitution and Education Regulation Act (WOT), Article 3, section 1, subsections b, c and d; Article 4, section 4 and Article 8, section 1). This involves both the duty to promote quality and the reflective component of supervision.

We define system-level quality as the extent to which the entire system of schools, school governing boards and other actors is successful in ensuring that the core functions of education – i.e. qualification, socialization and allocation, including selection and equal opportunities – are implemented successfully and in a balanced manner. These core functions represent the building blocks for defining quality in the education system.

¹¹ Because the statutory provisions for system-level supervision are of a different nature to those applied at the levels of school and school governing board, we refer to system-level supervision as a framework with descriptors of system-level quality rather than an assessment framework. However, just as at the other levels, this does include a description of the target level of quality.

3.2.2 Supervision at the system level

Supervision is based on the interest that our society as a whole has in education: the public interest. Accordingly, our supervision focuses on specific opportunities and threats, specific areas of the system or specific groups of pupils. As a supervisor, we therefore need to know what is happening in the education sector and to reflect on that; and if something goes wrong, to inform the rest of society of this. System-level supervision can therefore be seen as focusing on the functioning and quality of the education system as a whole. Because this transcends the level of individual school governing boards, we engage in activities that aim to promote system-level functioning and quality. We apply a cycle of observation (monitoring), analysis, identifying issues (prioritization) and intervening in a way that promotes improvement, and in doing so we supervise quality at the system level. The results of system-level supervision are important for society, parliament and the government, and they help us to carry out our supervisory activities in a way that is targeted and effective. System-level data thus shows us how the education system is performing as a whole and which problems school governing boards and schools are facing. We raise these problems with schools and school governing boards, and discuss how they intend to deal with them in an open dialogue.

We also monitor the quality of the system in conjunction with our inspection activities with respect to schools and school governing boards. The information gathered is one of the sources used when we write our *State of Education* report, individual publications such as thematic reports, and undertake interventions to promote quality.

System-level supervision is based on the duties of the Inspectorate described in the Education Regulation Act (WOT). For example, the Inspectorate has a duty to promote the development of, and in particular the quality of, the education provided by and the governance of institutions referred to in the relevant education legislation (Article 3, section 1, subsection b, WOT); and to report on the development of, and in particular the quality of, education and on the fulfilment of statutory tasks by educational institutions, inter-institutional partnerships and the Cooperative Organization for Vocational Education and Industry, and in particular the quality thereof (Article 3, section 1, subsection d, WOT). The activities of the Inspectorate [...] also aim in part to inform the relevant parties about the development of, and in particular of the quality of, education (Article 4, section 4, WOT). The law also stipulates that '[the] Inspectorate [...] reports upon request and on its own initiative to Our Minister regarding developments in, and in particular of the quality of, education and, on that basis, makes proposals that it deems to be in the interest of education' (Article 8, section 1, WOT).

In view of the history of legislation in this area, the Inspectorate's duty to promote quality involves the development of and quality of the education system as a whole as well as that of individual institutions. There is therefore a link between these two levels.

Although system-level supervision is based on the relevant legislation, it is different from the supervision of schools and school governing boards. The supervision of schools and school governing boards involves supervising compliance with education legislation and regulations. This is how we arrive at our assessments and, where necessary, issue remedial orders to promote improvements by schools and school governing boards. In system-level supervision, by contrast, there are various ways in which we can point out issues and promote improvements¹², but we cannot prescribe remedial action. After all, system-level supervision does not involve supervising compliance, but is all about encouraging and promoting quality improvements.

In chapter 2, we indicated that system-level supervision is related to the supervision of schools and school governing boards, especially where this relates to their ambitions. Bottlenecks at the system level as revealed by thematic school visits, for example, play a role in promoting quality within the supervision of schools and school governing boards.

¹² To describe the Inspectorate's duty to promote quality, the phrase consistently used is 'the development of, and in particular the quality of, education'. This wording includes both development and quality at the level of the education system, and at individual institutions. This formulation is also in line with the government's intention to provide better insight into the development of the quality of education at institutions in addition to providing a snapshot. Dutch House of Representatives, parliamentary year 2014-2015, 33862, no. 12.

3.2.3 Framework for system-level quality

In order to monitor the quality of the system, we apply a framework. This framework describes the functioning and quality of the system in relation to the core functions of education. It provides a focus in order to assess the functioning of the system as a whole and the trends and bottlenecks at the system level. The framework indicates the themes that pertain to the activities that we carry out in the field of observation, analysis, prioritizing issues and carrying out interventions designed to promote improvement. In order to maintain and promote the quality of the education system, efforts are required from all those involved. In this respect, it helps to focus attention on what is important for pupils and for society, but also on what requires urgent action in the light of current developments and longer-term trends. For this reason, we formulate focus points to encourage the various actors to work together in addressing bottlenecks. Some examples of focus points: 'Digital literacy and numeracy skills for every pupil'; 'Equal opportunities to access a suitable curriculum for every pupil'; 'Pupils who are equipped to contribute to society'; 'Pupils who can succeed in secondary education and the labour market' and 'Pupils who know themselves and their environment, and can make their own choices'. These are also subjects for discussion with school governing boards and involve the education provided at schools.

We listed the core functions in the 'Framework for system-level quality' (see below). In the description, we identify three core functions: qualification, socialization and allocation, including selection and equal opportunities. Personal development is part of the core function of socialization. In addition to the three core functions, we also describe the requirements that must be met in order to address these core functions adequately. The description reflects the essence of the core function. In chapter 7, on working methods, we elaborate on how we carry out system-level supervision.

FRAMEWORK FOR SYSTEM-LEVEL QUALITY

Core function: Qualification

Education provides pupils with the knowledge, attitudes and skills that meet the needs of society and are appropriate to the abilities and talents of pupils.

Description

The educational achievements and the level achieved by all pupils collectively are of an optimum level, across various groups and subject areas. One aspect of this is that every pupil is literate and numerate with respect to his or her abilities. Educational achievement is consistent with the needs of society, meaning that every pupil will ultimately be able to function well in society. There is stability or movement in the direction of the ambitions of society in relation to (previous) trends, both national and international. The quality of assessment and examinations leads to relevant and reliable statements at the system level regarding the level, educational achievement and reference levels of pupils. The quality of the curriculum includes knowledge, attitude and (digital) skills and is regularly evaluated in the light of current events and (international) scientific standards.

Core function: Socialization

Education contributes to the acquisition of the social and civic skills necessary for proper participation in and a proper contribution to society.

Description

The knowledge, attitude and skills of pupils are consistent with the level that is required to function properly in a multiform society governed by a democratic state. This means social and civic skills, and the fundamental valuesⁱ of a democratic state, which are necessary in order to participate successfully in it. In evaluating education's contribution to society, previous results achieved in the education system, international comparisons and substantive requirements are leading, as well as the needs and ambitions of society. A free and multiform society requires citizens who respect basic democratic rules and norms, who can form opinions independently, are willing to take responsibility and are equipped to deal with diversity.

Core function: Allocation, including selection and equal opportunities

Pupils pursue an educational career that is consistent with their abilities and talents and with the labour requirements of society.

Description

Education ensures that pupils pursue an educational career that is appropriate to them and gives them an equal opportunity to take part in the type of education that suits them best. Education ensures that pupils succeed in their (subsequent) education and obtain a qualification that enables them to find a suitable place in the labour market or to continue their education in a suitable way. School referral, the choice of school, the transition between schools and connections within (inclusive) education are effective and do not hinder pupils' advancement. In other words, education is equally accessible and available to all those pupils who belong there based on their abilities. There is stability or movement in the direction of the ambitions of society in relation to (previous) trends, both national and international.

Requirements for fulfilling the core functions

Education is resourced and organized in such a way that continuity can be ensured and it contributes to the three core functions outlined above.

Description

Education is organized in such a way that it is able to fulfil the three core functions of the system by means of cooperation and a shared dynamic. Good governance and a proper vision of what needs to be achieved are important in this respect. Cooperation between institutions, in order to achieve inclusive education for example, also contributes to the quality of education for pupils. Resources and opportunities are deployed and utilized adequately. There are enough staff members, who are adequately equipped for the teaching duties they are required to carry out. The resources, organizational methods and staff are at an acceptable level in relation to (previous) trends, both national and international, or are moving in the direction of the ambitions of society.

4 Assessment framework for school governing boards

4.1 Introduction

In this chapter we describe the framework for assessing the governance provided by the competent authority. The competent authority consists of the school governing board and the internal supervisory board. Although these functions are separate, collectively all parties ensure, each based on their own role and responsibility, that quality at their schools is guaranteed and that the financial administration meets requirements. For the sake of clarity, when we refer to the school governing board we mean the competent authority as a whole.

Our aim is to ascertain whether the school governing board is capable of guaranteeing the basic standard of quality in its schools, improving quality further, and ensuring proper financial administration and continuity with respect to the future. We assess the quality of governance based on the descriptions, legislation and regulations (hereafter: statutory requirements) in the quality area of 'Governance, quality assurance and ambition'. The interpretation of the core functions of the system by the school governing board (see chapter 3) also plays a role here.

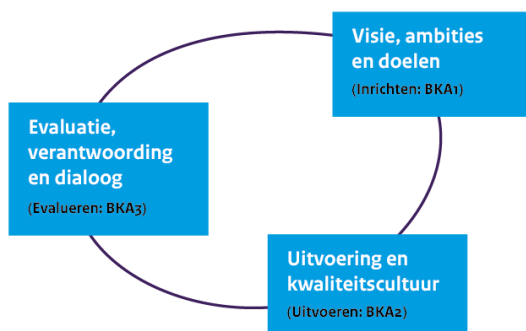
The assessment for this quality area indicates whether the school governing board is capable of guaranteeing and continuing to improve the quality of education in its schools through its governance activities. Using this knowledge regarding the quality of governance, we are able to make decisions regarding (follow-up) supervision in a manner that is proportionate (see chapter 7).

In addition to the assessment framework that provides standards for governance, quality assurance and ambition at the level of the school governing board (GQA), there are also standards for management, quality assurance and ambition at the school level (MQA). These standards are included in the assessment framework for schools and we describe these in chapter 5. We differentiate between school governing boards and schools because the governance (of one or more schools) by a school governing board and the management of a school by the school leaders of that school are distinct from each other. This distinction enables us to match our supervision better with the responsibilities and working methods of school governing boards and schools. In reality, however, these levels are not at all separate from each other. The school governing board sets the parameters for quality and financial administration, within which school leaders are free to give shape to their responsibility for managing quality at school. Together, the school governing board and the schools ensure that the intended results are achieved with respect to the quality of education and financial quality.

In section 4.2, we explain how the assessment framework for school governing boards is structured. Subsequently, we will describe the content of that assessment framework in section 4.3.

4.2 The structure of the framework

The core of the quality area of Governance, quality assurance and ambition (GQA) is that the school governing board directs the governance of the quality of education at its schools, ensuring smooth organization and a quality culture. This ensures that pupils are able to learn and develop in a safe and secure environment. Financial administration – including financial continuity, legal compliance and efficiency – is also an integral part of this. We view governance as a cyclical process. Together, the three standards of the assessment framework provide an insight into the quality cycle of the school governing board. If this quality cycle meets requirements, the school governing board is able to satisfy and guarantee the basic quality requirements, to improve education further and to ensure proper financial administration. In this way, the school governing board contributes to the core functions of the system. There is also a quality culture



that is oriented towards progress: the current policy is monitored and adjusted on the basis of evaluation.

For the first standard (GQA1), we assess the way in which the school governing board organizes governance and sets parameters based on a vision for education that is elaborated in terms of ambitions and goals. This also affects the core functions of the system, as stated in chapter 3. Implementation is central in the second standard (GQA2): how does the school governing board realize its vision, ambitions and goals and what kind of quality culture is apparent? Finally, in the third standard (GQA3), we examine how the school governing board evaluates and analyses, reports to third parties and to society, reflects on results and discusses those results. This leads to adjustments and the further development of the vision, ambitions and goals referred to in the first standard, thus completing the cycle of directing, implementing and evaluating. The quality culture is important to the effective management of this cycle (all the standards together). It is this which guarantees the quality of education.

4.3 Quality area and standards

The assessment framework for school governing boards, the quality area of Governance, quality assurance and ambition (GQA), is divided into three standards that include direction, implementation and evaluation. These standards are interrelated and together they constitute the system of quality assurance. That means that we consider these standards in conjunction with one another.

For each standard, we indicate what we mean by basic quality requirements and what the law requires from school governing boards (what school governing boards are obliged to do).¹³ We assume that school governing boards approach their work on the basis of a vision and an ambition. In addition to the ambitions that school governing boards must have in order to comply with statutory obligations, there are also ambitions that go beyond basic quality requirements. We refer to these as additional ambitions. We also discuss these ambitions with school governing boards. A 'Good' appraisal can be assigned with respect to those ambitions. In this way, our supervisory activities promote quality improvements. In the assessment framework, this manifests itself in the form of questions regarding the realization of the additional ambitions of the school governing board. Through their ambitions, school governing boards contribute to the core functions of the education system.

QUALITY AREA OF GOVERNANCE, QUALITY ASSURANCE AND AMBITION (GQA)

GQA1. Vision, ambitions and goals

The school governing board has a vision of quality, it has identified ambitions and goals in relation to that vision, and it seeks to achieve those.

Basic standard of quality

The school governing board has a vision of good education and the associated governance. That vision has been interpreted appropriately and in concrete terms in the form of ambitions, goals and the associated policy. These make it possible to monitor quality, the results achieved by education and the associated requirements. To this end, a system of quality assurance has been established that enables the school governing board to guarantee the basic quality requirements for education.

The goals relate to compliance with statutory requirements, at minimum, including the statutory requirements that relate to the curriculum, the didactic process and the assessment policy and examinations. The vision, ambitions and goals also address the implications of previous results of evaluation and the results of internal and external dialogue.

The school governing board works with the schools to ensure that the vision, ambitions, goals and policy lead to improvements in the education that pupils receive. The schools, in turn, formulate goals that match the needs of pupils with respect to their progress through the education system.

The school governing board defines the requirements that must be met in order to achieve those goals, including the allocation and administration of (financial) resources, in order to guarantee the

¹³ We have paraphrased the statutory requirements. Please refer to the legal articles mentioned for the full legislative texts.

quality of the teaching-learning process, appropriate qualifications for pupils, the atmosphere in the school and the results. To this end, the school governing board sets a multi-annual budget that covers several years which clarifies the relationship with policy and the goals. In order to achieve (financial) quality, an effective division of responsibilities between the internal supervisory board, the school governing board and the schools has been agreed upon, based on the applicable legislation and regulations.

Additional ambitions

- Which aspects of the vision, ambitions and goals surpass basic quality requirements?
- To what extent have these been achieved and what effects does the school governing board observe in this regard?

Statutory requirements

- Article 2, section 2, WVO: Education is organized in such a way that pupils can undergo an uninterrupted process of development; education is designed to achieve progress in the development of the pupils.
- Article 23a and article 24, section 4, WVO: The school governing board ensures quality at its schools using a system of quality assurance. It implies, for instance, that verifiable goals have been formulated.
- Article 24, sections 1, 2 and 3, WVO (in conjunction with Article 1): The school governing board ensures that all its schools have a school plan. In all cases, the school plan describes the policy on education, staffing policy and the system of quality assurance. The school's special needs support programme is included in the description of policy on education. This includes a description of the facilities available for pupils who need additional support and care.
- Article 24e1, section 1, subsection c, WVO: The internal supervisory board ensures that the school governing board spends and uses funds efficiently and lawfully.
- Article 24e, sections 1 and 3, WVO: There must be a functional or organic separation between the school board and the internal supervisory board.
- Article 32, section 7, WVO: Every year, the school governing board determines policy with regard to staffing across the different categories of staff at the schools.
- Article 32c, WVO: Pursuant to the provisions of the management statute, information on quality must be made available to the relevant persons.
- Article 99, WVO [in conjunction with AMvB] and Article 21, WVO Funding Decree: The school governing board must use government funding efficiently and lawfully [and must avoid any evidently inefficient use of the (financial) resources available].
- Article 99b, WVO: The school governing board manages the resources of the school in such a way that the continuity of the school is assured.
- Article 103, WVO and Article 18, sections 1, 2 and 5, WVO Funding Decree and Article 4, section 4, RJO: Every year, the school governing board prepares an annual report which includes the results of the financial policy and a section on financial continuity.
- RJO, in conjunction with article 103, WVO: The manner in which the school governing board reports on financial administration is consistent with the regulations set out in the RJO.

GQA2. Implementation and quality culture

The school governing board, together with the schools, achieves the goals relating to quality, promotes a quality culture, sets parameters and makes interim adjustments where necessary.

Basic standard of quality

As part of its system of quality assurance, the school governing board implements the vision and goals pertaining to the quality of education with the schools in an effective manner. There is an honest and transparent quality culture which contributes to the goals that have been set.

The school governing board promotes a quality culture that focuses on cooperation, learning and improvement, so that the goals and ambitions can be realized. The school governing board ensures that educational leadership is firmly anchored in the organization across all levels. The school governing board also encourages school management and teams to work together on their

professionalism in relation to the relevant competence requirements, and seeks to instil a culture of improvement.

Within that quality culture, the school governing board carries out quality assurance that focuses on the quality of education, the agreements in the special needs support plan for the inter-institutional partnership for inclusive education, and compliance with statutory regulations. The school governing board encourages and ensures that implementation is consistent with policy, so that the goals identified are achieved. The school governing board monitors the implementation of the policy and the intended improvements and makes interim adjustments where necessary.

The (financial) resources available contribute to the achievement of the objectives set by the school governing board and are used efficiently and lawfully. Monitoring this is part of the remit of the internal supervisory board. The school governing board prevents any evidently inefficient use of available (financial) resources. In addition, the school governing board focuses on effective financial administration, such that the continuity of education is guaranteed and funding is acquired lawfully.

The internal supervisory board performs its duties independently and correctly and is facilitated in this by the school governing board. The school governing board ensures proper employee participation and operates in accordance with a Code of Good Governance, or explains any possible deviation from this in the annual report including its reasons. The school governing board fulfils its duty regarding the prompt obligation to consult and report and ensures that staff members may promptly notify the school governing board in the situation of a reasonable suspicion of a sexual offence. Finally, the school governing board ensures the effective processing of internal and external signals and complaints.

Additional ambitions

- Are there additional ambitions with respect to the focus on implementation and quality culture and how are these achieved?

Statutory requirements

- Articles 2.87 and 2.91, WVO 2020: The school governing board and school management ensure legal compliance and, if necessary, improvement measures are taken with respect to quality. This includes that the school governing board and the school have an insight into the quality of education. The functioning of the quality cycle must play a central role here.
- Article 2.88 and Article 2.90, Article 7.3, Article 7.9 to 7.20, Article 7.37 and Article 7.37a, WVO 2020: The school governing board provides qualified staff and enables them to maintain and expand their competences.
- Article 2.92, section 2, subsection g in conjunction with Article 3.35 and Article 3.36, WVO 2020: The school governing board explains the complaints procedure in the school prospectus(es). For pupils, it is sufficient that their rights and responsibilities are set out in the student charter.
- - Article 3.35 and Article 3.36, WVO 2020: The school governing board has a complaints procedure that provides for the proper handling of complaints in compliance to the specific requirements mentioned in this article.- Article 3.39, WVO 2020: The school governing board shall notify and consult without delay in the event of (there being reasonable grounds for the suspicion of) a sexual offense and if necessary report it. In doing so, the school governing board immediately informs the confidential inspector.
- Article 3.1, section 1, WVO 2020: The school governing board is responsible for ensuring a well-managed school including separation between management and supervision and based on lawful arrangements for management and governance. Artikel 3.1, section 3, WVO 2020: The internal supervisory board (or its members) function independently of the school governing board.
- Article 3.3, sections 1 and 2, WVO 2020 in conjunction with Article 3.2, section 1, WVO 2020: The internal supervisory board supervises the execution of the duties by the school governing board and the exercise of its powers, assists the school governing board by providing advice and has a certain number of tasks.
- Article 3.3, section 3, WVO, 2020: The duties and powers of the internal supervisory board or internal supervisory body are such that it can supervise independently and correctly.

- Article 7.8 WVO 2020: The school should give teachers independent responsibility for assessing pupils' educational achievements and give them an adequate opportunity to provide input when it comes to subject-specific, didactic and pedagogical processes within the school. Ongoing agreements for this are recorded in a professional statute.
- Article 2.60d, WVO 2020: The school governing board establishes one or more independent and expert examination committee(s) for the purpose of overseeing the quality of testing and examination at the school, such that the specific requirements mentioned in this article are fulfilled.
- Article 5.39 and Article 5.49 WVO 2020 [in conjunction with AMvB] and Article 6.21 WVO 2020 Implementation Decree: The school governing board must use the government funding lawfully and must prevent evident misuse of available (financial) resources. Article 5.43a, WVO 2020: The school governing board manages the resources of the school in such a way that the continued existence of the school is assured.
- Article 3.2, section 1 and Article 5.46, section 1, under a, WVO 2020: The school governing board must apply a Code of Good Governance, and provide an account of any deviations from this in the annual report.
- Article 5.49, WVO 2020: In the event of any obviously inefficient use of funds, financial consequences may be imposed, such as changes to funding and the restitution of funding that has been unduly provided¹⁴.
- Article 5.49, section 5, WVO 2020: By or pursuant to the general administrative order, further rules will be established regarding the manner in which it is to be ascertained whether an obviously inefficient use of funding has occurred.
- Article 4, section 4, RJO: The school governing board includes a continuity section in the annual report.

GQA3. Evaluation, accountability and dialogue

The school governing board systematically evaluates and analyses whether it is achieving the goals and reports on this. Where necessary, it adjusts policy and involves internal and external stakeholders through a proper process of dialogue.

Basic standard of quality

As part of its system of quality assurance, the school governing board evaluates and assesses the extent to which the ambitions, goals and policy are being achieved. In this way, the school governing board gains an insight into the quality being provided, the results of education for pupils, and the financial situation. The school governing board actively collects external information and uses this information in its evaluation and assessment of its policy and the quality of education. Based on its evaluation, the school governing board responds to potential opportunities and threats in a timely manner, sets policy (regarding improvements) where necessary, and takes appropriate measures to guarantee the quality of education in its schools.

The school governing board enables accountability by providing accurate, up-to-date and publicly accessible information about the quality achieved. At least once a year, it reports to its internal and external stakeholders regarding its goals and the results achieved at its educational programmes. The information provided through the annual report is reliable and (the content of) the annual report meets the statutory requirements.

The school governing board is, in all cases, responsible for the curriculum, the didactic process, the approach to assessment and examinations, and financial administration. The reflection on the results of evaluation provides all levels of the organization, the internal supervisory board and the participation council with an adequate insight into the effectiveness of governance and implementation. The school governing board analyses and assesses the results of evaluation and

¹⁴ The amendment (House of Representatives, 2019–2020 session, 35 102, no. 11) provides that a funding-related sanction can only be imposed on a school governing board once the term 'obviously inefficient spending' has been elaborated in more detail through a general administrative order (AMvB). Without such an order, the enforcement of 'obviously inefficient spending' is not possible. Until the date of entry into force of the order, however, the Inspectorate will focus on its promoting duties in this area and an 'Unsatisfactory' appraisal will only be given if a school governing board fails to comply with the elements currently included under the basic standard of quality.

reporting. The school governing board then takes account of these where necessary, in order to modify the ambitions, goals and improvement goals and policy or formulate new ambitions, so that the results of the dialogue contribute to the development and improvement of education and the way in which it is managed. The school governing board also ensures that there is a dialogue on this that involves internal and external stakeholders, and that at least pupils, staff, the regional business community and the internal supervisor are involved in it. The school governing board also actively works with other parties on goals that go beyond governance and also relate to core functions. In this way, the school governing board complies with the agreements in the special needs support plan for the inter-institutional partnership for inclusive education and facilitates accountability in this regard.

Additional ambitions

- Which aspects of evaluation, accountability and dialogue surpass the basic standard of quality?
- To what extent have these been achieved and what effects is the school governing board observing?

Statutory requirements

- Articles 1 and 3, subsection f, RJO, in conjunction with Article 5.46, WVO: The school governing board updates internal and external stakeholders every year regarding policy intentions, policy implementation and the results of the policy implemented. Article 3, section f2, RJO: The school governing board includes an explanation in the management report in the case of public equity exceeding the signalling value.
- Article 4, section 4, RJO in conjunction with article 5.46, WVO 2020: The school governing board produces an annual report every year which includes the results of financial policy as well as a report on the future development of education.
- Article 8, School Councils Act (WMS): The (Joint) Participation Council is provided with all information from the school governing board in a timely manner in order to be able to fulfil its duties and is in all cases provided with the information that is prescribed by law.
- Article 10, WMS: In certain cases, the competent authority requires the prior consent of the (Joint) Participation Council for decisions that relate to that case (for example when amending the school's educational objectives).
- Article 11, WMS: The school governing board must give the (Joint) Participation Council the opportunity to advise in advance on decisions regarding certain matters (such as confirming or amending the main points of the school's multi-annual financial policy).
- Article 12, WMS: The school governing board requires the prior consent of the staff members on the (Joint) Participation Council with respect to decisions on certain matters (such as when approving or changing the composition of the staff).
- Article 14, WMS: The school governing board requires the prior consent of the parents and pupils section of the (Joint) Participation Council with respect to certain decisions (such as when approving the school prospectus).
- Article 2.87 and Article 2.91, WVO 2020. The school governing board ensures quality at its schools using a system of quality assurance. This means, for instance, that there are regular evaluations regarding whether these goals are being achieved.
- Article 3.2, section 1, and Article 5.46, section 1, under a, WVO 2020: The school governing board must apply a Code of Good Governance, providing an account of any deviations from this in the annual report.
- Article 3.3, WVO 2020: The internal supervisory board supervises the execution of the duties by the school governing board and the exercise of its powers, assists the school governing board by providing advice and has a certain number of tasks. The internal supervisory board accounts for the execution of these duties and the exercise of powers in the annual report.
- Article 3.3, section 2, subsection c and e, WVO 2020: The internal supervisory board ensures that the school governing board spends and uses funding lawfully and efficiently. The internal supervisory board accounts for this in the annual report.
- Article 5.46, section 7 and 8, WVO 2020, in conjunction with article 3, section b, RJO: The school governing board publishes the annual report. Further regulations regarding the manner and time of publication of the annual report may be specified by ministerial ruling.
- RJO, in conjunction with Article 5.46, WVO 2020: The manner in which the school governing board reports on financial administration is consistent with the regulations set out in the RJO.

- Article 3.42, WVO 2020: The competent authorities of the schools hold annual consultative meetings regarding the prevention of segregation, the promotion of integration and combating disadvantage; these are also attended by the municipality.

5 Assessment framework for schools

5.1 Introduction

In the previous chapter we described the framework for assessing the governance of the school governing board. In this chapter, we will describe the assessment framework used to assess quality at schools. These two frameworks are closely related. The school governing board sets the parameters for quality and financial administration, within which school leaders are free to give shape to their responsibility for managing quality at school. In addition to standards for management and quality, this assessment framework also includes standards for the teaching-learning process, the atmosphere at the school and the learning outcomes. The standards relating to management, quality assurance and ambition at the school level (MQA) are related to those for governance, quality assurance and ambition at the level of the school governing board (GQA), and they focus on the statutory requirements at the school level.

We use the assessment framework for schools when we carry out inspections at the school level.

We describe the structure of the framework in section 5.2. Subsequently, the assessment framework for the school level is included in section 5.3. In the last section, 5.4, we discuss the additional statutory requirements that are not linked to a specific standard.

5.2 The structure of the framework

In the school-level assessment framework, we differentiate four different quality areas: Teaching-Learning Process; Secure Environment and Atmosphere; Learning Outcomes; and Management, Quality Assurance and Ambition. The assessment framework provides answers to the three basic questions about education for pupils: are they getting a good education? (Teaching-Learning Process); do they feel safe? (Secure Environment and Atmosphere); and are they learning enough? (learning Outcomes). In addition, we look at management and quality improvement (Management, Quality Assurance and Ambition). These are important aspects for the quality and development of pupils' education. In assessing the quality of education, we assess the overall level of attainment of the school in these four areas. The Inspectorate assesses financial management at the level of the school governing board.

The assessment framework for secondary education is structured as follows:¹⁵

QUALITY AREAS AND STANDARDS, SECONDARY EDUCATION, SCHOOL LEVEL	
TLP TEACHING-LEARNING PROCESS	
TLP0	Basic Skills
TLP1	Curriculum
TLP2	Monitoring Pupils' Achievements and Support
TLP3	Teaching Strategies
TLP4	Planned teaching time
TLP6	Completion of Secondary Education
SE SECURE ENVIRONMENT AND ATMOSPHERE	
SEA1	Safety and Security
SEA2	Atmosphere at School

¹⁵ Wherever possible, the assessment frameworks for all sectors are identical. The same two-letter codes for the quality areas are used in all of them. The numbering schemes for the standards do not always match, however, since the sectors differ in their manner of compliance in each quality area and so the number of applicable standards in an area may also differ between them.

QUALITY AREAS AND STANDARDS, SECONDARY EDUCATION, SCHOOL LEVEL

LO LEARNING OUTCOMES

LO1	Results
LO2	Social abilities

MQA MANAGEMENT, QUALITY ASSURANCE AND AMBITION

MQA1	Vision, Ambitions and Goals
MQA2	Implementation and Quality Culture
MQA3	Evaluation, Accountability and Dialogue

5.3 Quality areas and standards

Each quality area in the school-level assessment framework for secondary education comprises a number of standards, of which there are Thirteen¹⁶. With respect to each standard, we indicate what is meant by the basic standard of quality (which requirements *must* the school meet?).¹⁷ To substantiate the requirements for the basic standard of quality, we indicate the statutory requirements that apply for each standard.

In practice, schools have ambitions that involve the basic standard of quality. However, schools often go beyond this. As well as ambitions that relate to the basic standard of quality, schools may also have ambitions that go beyond that level, which they have formulated with the school governing board. The school plan forms the basis for these school-specific ambitions. We discuss all these ambitions with the schools. A 'Good' appraisal can be assigned with respect to those ambitions. In this way, our supervision promotes continuous improvement. In the assessment framework, this manifests itself in the form of questions regarding the achievement of the additional ambitions.

QUALITY AREA: TEACHING-LEARNING PROCESS (TLP)

TLPO. Basic Skills

The education provided in basic skills prepares pupils for their subsequent education and for participation in society.

Basic Standard of Quality

The school has a purposeful and coherent curriculum for teaching the basic skills of Dutch literacy (oral language skills, reading, writing, glossary and use of literacy), numeracy-mathematics (numbers, ratios, measuring and geometry, and equations) and citizenship that is appropriate to the school's pupil population.

The content of the curriculum for Dutch literacy and numeracy-mathematics at least covers the attainment targets and works towards the reference levels. The curriculum has a logically progressive structure of goals and prepares pupils for the following years, subsequent education and society. The implementation of the curriculum is recognizable in educational practice.

Citizenship focuses at least on stimulating the fundamental values of a democratic state and the knowledge, attitudes and skills that are important in this regard. This applies equally to the social and civic competencies needed in a pluralistic democratic society, and the attainment targets related to them.¹⁸

¹⁶ The standard Basic Skills has been added to increase the visibility of basic skills (TLP0). The standard Curriculum (TLP1) relates to the offering of the other subjects/subject areas. This means that we still rely on coherency across the curriculum.

¹⁷ We have paraphrased the statutory requirements. Please refer to the legal articles mentioned for the full legislative texts.

¹⁸ The legal mandate to promote is also recognisable in a number of attainment targets for lower secondary education, which also relate to social and civic competences. Attainment targets 35, 36, 38, 43, 44, 45 and 47 come to mind in particular

Additional ambitions

Are there additional ambitions with respect to the basic skills education provided, and if so how are these achieved?

Statutory requirements

- Article 2 and 3, Dutch Language and Numeracy Reference Levels Decree, in conjunction with Article 2 Dutch Language and Numeracy Reference Levels Act: Education takes the reference levels of literacy and numeracy as its starting point.
- Article 1.4, section 2, WVO 2020: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions.
- Article 2.2, WVO 2020: Education promotes active citizenship and social cohesion (knowledge of and respect for fundamental values and the development of social and civic skills).
- Article 2.4 through 2.8, WVO 2020: The school prepares pupils for subsequent education.
- Article 2.13 and 2.14, WVO 2020, in conjunction with Article 2.1 and appendix 1, WVO 2020 Implementation Decree: The provided education for the first two years of school reflects the attainment targets and is organized in a coherent manner.
- Article 2.19, WVO 2020: The provided education for the third year of HAVO and VWO reflects the attainment targets and is organized in a coherent manner.
- Article 2.89 and 2.90, WVO 2020: The school plan includes an elaboration of the school's policy concerning a pedagogical-didactic approach.

TLP1. Curriculum

The education provided prepares pupils for their subsequent education and for participation in society.

Basic standard of quality

The school prepares pupils for their subsequent education and participation in a democratic society. It provides a broad educational curriculum based on the attainment targets,¹⁹ in line with the reference standards for literacy and numeracy. The education provided covers the relevant examination programmes. By educational curriculum, we mean the content of all lessons, including lessons provided digitally or online. The curriculum by the school is geared to the pupil population and is in line with the pupils' (linguistic) ability and educational needs. Where necessary, the school's curriculum deepens and broadens as pupils progress through their school career, enabling them to undergo an uninterrupted process of development. The curriculum provided is targeted, coherent and distinctive. Furthermore, the school has ensured that the curriculum is distributed evenly and coherently across the years.

The curriculum helps to impart knowledge of and instil respect for the fundamental values of a democratic state and contributes to the development of the social and civic skills that enable pupils to be part of and make a contribution to society.

It also includes activities relating to career orientation and guidance. Internships may be part of the school's curriculum, especially in pre-vocational secondary education (VMBO). When a school offers internships, it ensures that their content and design contribute to the preparation of the pupil for subsequent education and participation in society.

Additional ambitions

- Are there additional ambitions with respect to the education provided, and if so how are these achieved?

Statutory requirements

- Article 1.4, section 2, WVO 2020: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions. Article 2.32, WVO 2020: The programme of education provided in secondary education may include a social internship.
- Article 2.4 through 2.9 WVO 2020: The school prepares pupils for subsequent education.

¹⁹ Schools in Friesland teach Frisian, with due observance of the attainment targets, unless they have been exempted from this by the Provincial Executive.

- Article 2.13 and 2.14, WVO 2020, in conjunction with Article 2.1 and supplement 1 Implementing Decree WVO 2020: The education provided in the first two years of study fulfils the attainment targets and is coherently structured.
- Article 2.20 through 2.24, WVO 2020: The school offers profiles that include the compulsory subjects.
- Article 2.89 WVO 2020: The school plan includes an elaboration of the statutory tasks for the principles, objectives and content of the education.
- Articles 2.34 and 2.39, WVO 2020 Implementation Decree: In the third and fourth year of the basic vocational, advanced vocational or mixed learning tracks in pre-vocational secondary education and for practical education pupils, the school can devote lesson time to internships.
- Article 2.35, WVO 2020 Implementation Decree: The school describes the purpose, content, scope, structure and organization of the internship in an internship plan.
- Article 2.36, WVO 2020 Implementation Decree: The school governing board signs a written internship agreement with the student and the internship provider, which covers, among other things, supervision and the method of assessment.
- Appendix 3, Regulations for examination programmes in secondary education: The candidate is able to determine their own career development. The candidate does this with a focus on future education and career in mind, by reflecting on their own actions and experiences.

TLP2. Monitoring Pupils' Achievements and Support

The school monitors the development of the pupils and offers appropriate guidance and extra support where necessary.

Basic standard of quality

From the moment when pupils enter the school, information is collected systematically on the pupils' knowledge and skills in all areas that are relevant to education. The collection of (assessment) data is carried out systematically and carefully. The school compares this information with the expected development of the pupil. ,with literacy and numeracy-mathematics reflecting their respective reference levels as a starting point. This makes it possible for the school to tailor its teaching to the learning needs of both groups and individuals. It enables the school to ensure that pupils are developing and receiving support. The school has high expectations of all pupils. The school can therefore guarantee the uninterrupted progress and development of its pupils, while also promoting equal opportunities. The school informs parents about their child's development and progress regularly.

If individual pupils or groups of pupils do not appear to be benefiting adequately from their education, the school identifies the areas where their development is falling behind and the reason(s) why that might be the case. The school then decides how best to respond if pupils are falling behind in certain areas, or progressing more rapidly than expected. The school will then provide support in a structured manner. Where necessary, the school involves the inter-institutional partnership, the municipality and the health authorities in supporting its pupils.

This gives the pupils the support they need in order to complete their education as effectively as possible. The school has a clear and structural focus on preventing children from falling behind.

The school has set out its vision for these activities and described the facilities that it is able to offer in the form of a special needs support plan. For those pupils who require additional support, the school has drawn up a progress and development perspective plan that sets out how education is tailored to pupils' needs; the school registers this progress and development perspective plan in BRON. The school provides the support as planned. The content and implementation of this plan are evaluated with the parents at least every school year. The school fulfils its duty of care with respect to inclusive education. If the school is unable to provide the required extra support for a pupil, together with the child's parents and, if necessary, the inter-institutional partnership, it looks for another suitable school or education centre.

Additional ambitions

- Are there additional ambitions with respect to Monitoring Pupils' Achievements and Support, and if so how are these achieved?

Statutory requirements

- Article 1.1 WVO: The school's special needs support programme describes the facilities that are in place for pupils who need additional support.
- Article 1.4, section 2, WVO 2020: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions.
- Article 2.34, WVO 2020: The school works to prevent pupils falling behind in a clear and structured manner.
- Article 2.49, WVO 2020 Implementation Decree: The progress and development perspective plan includes information about the additional support that the pupil is to receive, which type of secondary education they are expected to graduate successfully from, and any impediments and/or favourable factors affecting their education.
- Article 2.2, section 1, WVO 2020: Education promotes active citizenship and social cohesion in a purposeful and coherent manner. This includes the regular monitoring of the development of citizenship skills in order to align the education with the pupils' learning needs.
- Article 2.41, section 1, WVO 2020: The school provides individual support that is tailored to the needs of those pupils who require additional support.
- Article 2.41, section 2 WVO 2020: The school governing board determines the school special needs support programme at least once every four years.
- Article 2.97 WVO 2020: The school reports to parents and guardians on the pupils' progress and development, or to the pupils themselves once they reach the age of majority and are legally able to make their own decisions.
- Article 2.89, WVO 2020: The school plan sets out how the special needs support programme is incorporated into the school's overall policy on education. Article 2.97, WVO 2020: The school reports on pupils' progress to their parents, guardians or caregivers, or to the pupils themselves when they are of age and capable of acting.
- Article 2.91, WVO 2020: The school has described how it tailors its education to pupil development in the school plan.
- Artikel 2.44, section 1, WVO 2020: After consulting with the parents, the school governing board draws up a progress and development perspective plan for pupils who need extra support.
- Artikel 2.44, section 2, WVO 2020: The school governing board must reach agreement with the parents regarding the actions section of the progress and development perspective plan.
- Artikel 2.44, section 3, WVO 2020: The school governing board evaluates the progress and development perspective plan with the parents at least once every school year.
- Artikel 2.44, section 4, WVO 2020: The school governing board can amend the progress and development perspective plan.
- Article 8.9, section 1, WVO 2020: The school fulfils its duty of care with respect to inclusive education.
- Article 8.9, section 1, WVO 2020: The school assesses whether a pupil needs additional support.
- Article 12 of the Register of Participants in Education Act, in conjunction with Article 8, section 5, Register of Participants in Education Decree: The school governing board records for which period a pupil's progress and development perspective plan has been drawn up in the Basic Register of Education (BRON) and, where applicable, for which period the pupil has been placed in an orthopedagogic didactic centre.

TLP3. Teaching (Strategies)

The teachers' pedagogical-didactic approach is designed to ensure that pupils develop and make progress, and are able to do this without interruptions.

Basic standard of quality In their classes teachers create a pedagogically and didactically sound and stimulating learning environment which ensures that pupils feel safe and are actively involved. The teachers have high expectations of all pupils. They ensure orderly managed classes and an efficient use of teaching time. Teachers make sure the goal of the lesson is understood. During classes, they monitor if the pupils' progress towards the lesson goals is sufficient and adjust their teaching as needed. Teachers explain the subject matter in a clear manner and give pupils sufficient time to practice with the learning material. They adapt instructions, processing and planned teaching time to the learning needs of groups and individual pupils alike. Teachers provide their pupils with individual feedback on their completed work and on their learning process. They encourage pupils to reflect on their own development.

Additional ambitions

- Are there additional ambitions with respect to the teaching strategies, and if so how are these achieved?

Statutory requirements

- Article 2, section 2, WVO: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions. To achieve this 'unimpeded development', it is essential that the school's teaching strategies correspond with the pupil's current level of development.
- Article 17, section 1, WVO: Education promotes active citizenship and social cohesion (knowledge and respect for fundamental values and the development of social and civic skills).
- Article 24, sections 2 and 3, WVO: The school has formulated its teaching principles in the school plan. The school's teaching policy and approach are evident in the teachers' day-to-day actions.

TLP4. Planned teaching time

The pupils are given sufficient time to familiarize themselves with the curriculum provided.

Basic standard of quality

The school offers a programme of education that meets the requirements of statutory planned teaching time. To this end, the school determines which activities fall under planned teaching time with the agreement of the participation council. The school plans educational activities carefully over the school year, and these are carried out under the supervision of qualified teachers.

The school divides time between subjects in such a way that pupils are able to master the compulsory education programme. The school has a policy for preventing unauthorized absenteeism and pupils dropping out, with the aim being to achieve the statutory planned teaching time at the level of every individual pupil.

Where necessary and in the interest of an individual pupil, and in accordance with statutory regulations, the school exercises the option of deviating from the compulsory planned teaching time and/or the option of allowing a specific pupil to spend part of the planned teaching time at another school.

Additional ambitions

- Are there additional ambitions with respect to planned teaching time, and if so how are these achieved?

Statutory requirements

- Article 6g, WVO: The school provides the legally required number of hours and days of education.
- Article 6g, section 5, WVO: Planned teaching time is filled with activities that are provided as part of the educational programme.
- Article 6g, section 7, WVO, in conjunction with Policy Rule on agreeing to a deviation from planned teaching time prescribed by the WVO: In certain cases, the school governing board requests the approval of the Inspectorate before deviating from the planned teaching time.
- Article 6h, WVO, in conjunction with Article 7c, WVO Funding Decree: If a pupil receives part of his or her programme of education at a different school and the school governing board meets the conditions for this, then the time spent at that other school counts towards the minimum number of hours of education that the pupil must receive.
- Article 10f, section 3a, WVO: Planned teaching time for practical education is organized in compliance with the regulations.
- Article 14, section 4, WMS: The participation council (parent/pupil section) must agree in advance regarding:
 - which types of educational activities are part of planned teaching time;
 - the policy on class cancellations;
 - which days the school does not provide education on.

- Article 24a, section 1, subsection h, WVO: The school has included its policy on absenteeism in the school prospectus.
- Article 33, WVO: Planned teaching time must involve (educational) activities provided under the supervision of people qualified to provide education on the basis of Article 33 of the WVO.

TLP6. Completion of secondary education²⁰

Education at the school is concluded in a satisfactory manner.

Basic standard of quality

The school ensures that all pupils are prepared properly to conclude their education. An independent and expert examination committee guarantees the quality of assessment and examination. The school has a Testing and School Leaving Programme (TSLP) and examination regulations, both of which meet the legislative requirements. These documents make it clear to pupils and parents, well in advance, how the school examination and the national exams are organized, which rules apply and which measures the school takes with respect to pupils who do not comply with the rules. It must also be clear which examinations pupils can retake and how they can do this, what subject matter is examined and when, what the examination counts for and which exemptions apply. The examination takes place in accordance with the TSLP and examination regulations.

Additional ambitions

- Are there additional ambitions with the completion of education, and if so how are these achieved?

Statutory requirements

- Article 3, Decree on Final Examination in Secondary Education: The director and examiners of the school administer the final (part) examination under the responsibility of the school governing board. [Article 3a, section 1, Decree on Final Examination in Secondary Education: The director of the school nominates a member of staff as the secretary for the final examination; he/she is also the secretary for the final part exams.]
- Article 31, sections 1 and 2, Decree on Final Examination in Secondary Education: The school governing board approves the examination regulations and a TSLP, which includes at minimum the prescribed components.
- Article 31, section 3, Decree on Final Examination in Secondary Education: These two documents must be submitted to the Inspectorate before 1 October and must be provided to the candidates for the examination.
- [Article 35d, Decree on Final Examination in Secondary Education: The school governing board establishes one or more independent and expert examination committee(s) for the purpose of overseeing the quality of testing and examination at the school, such that the specific requirements mentioned in this article are fulfilled.]
- [Article 35e, Decree on Final Examination in Secondary Education: The purpose of the examination committee is to guarantee the quality of testing and examination and the concluding nature of the school examination.]

QUALITY AREA: SECURE ENVIRONMENT AND ATMOSPHERE (SEA)

SEA1. Safety and Security

The school provides a safe and secure learning environment for pupils.

Basic standard of quality

²⁰ Regulations are being drafted (Decree amending the Decree on Final Examination in Secondary Education and equivalent in the Caribbean Netherlands, in order to improve the quality of organization around school examinations in secondary education and secondary general adult education) under which school governing boards in secondary education will be required to appoint an examination committee. This law is expected to take effect on August 1, 2021. The related passages will only be included in the assessment if the said legislative proposals have been adopted and have taken effect when the inspection framework is adopted.

The school assures its pupils' social, psychological and physical safety at school throughout the school day. A school is safe when the social, physical and psychological safety of pupils is not undermined by the actions of others. This is evident from the pupils' own feelings of safety and well-being at the school, for example. The school monitors this at least once a year using a standardized instrument.

The school has drafted a policy on safety and security that is made up of a coherent set of measures. The policy is designed to prevent, manage, record and evaluate any incidents, and the school puts this policy into practice. Should the findings of its monitoring procedures so dictate, the school takes adequate measures to improve the situation. Wherever possible, the school prevents bullying, cyber-bullying, aggression and violence in any form, and acts quickly and appropriately if they occur. The same applies to forms of expression that conflict with the fundamental values of the democratic constitutional state, such as discrimination and intolerance. The school has appointed a contact person for parents and pupils in the event of bullying; he or she also coordinates the school's policy to prevent bullying.

The school applies the reporting code for domestic violence and child abuse. The school also fulfils its obligations regarding reporting and consultation involving sexual misconduct.

Additional ambitions

- Are there additional ambitions with respect to safety and security, and if so how are these achieved?

Statutory requirements

- Article 3, WVO: The school governing board adheres to its statutory obligations with regard to reporting and investigating possible cases of sexual misconduct, and for reporting these to the relevant authorities if there is a reasonable suspicion that a sex crime has been committed.
- Article 3a, WVO: The school governing board establishes a reporting code for staff that specifies how indications of domestic violence or child abuse are to be handled. In addition, the school governing board must promote awareness of and the use of the reporting code.
- Article 3b, section 1, subsection a, WVO: The school governing board has a policy with regard to the safety and security of pupils and also implements that policy.
- Article 3b, section 1, subsection b, WVO: The school governing board monitors the safety and security of pupils using an instrument that provides a representative and up-to-date picture.
- Article 3b, section 1, subsection c, WVO: The school governing board has delegated the following tasks to one person:
 - coordination of the school's anti-bullying policy;
 - serving as point of contact for bullying-related matters.
- Article 3b, section 2, WVO: Safety and security, as referenced in Article 3b, section 1, comprise: the social, psychological and physical safety of pupils.
- Article 3b, section 4, WVO: The school governing board sends the findings of the monitor to the Inspectorate once these findings are available.

SEA2. Atmosphere at the school

The school has an atmosphere that is conducive to the development of social and civic skills.

Basic standard of quality

The school prepares pupils for life in society. To this end, it creates a place where pupils can receive support for and practise developing their social and civic skills. Pupils at the school gain experience in dealing with the fundamental values of a democratic state and a pluralistic society. The school ensures that there is an atmosphere that reflects the fundamental values of the democratic state and contributes to promoting those values.

The conduct of staff at the school provides an example that pupils can emulate: staff members visibly embody the fundamental values referred to. Verbal and other expressions by both pupils and staff are in line with the fundamental values of a democratic society.

The school tailors its approach and the curriculum to possible risks in the pupil population, current events or the social setting in which pupils are growing up. The school also identifies and corrects statements by pupils that conflict with fundamental values.

Additional ambitions

- Are there additional ambitions with respect to the atmosphere at the school, and if so how are these achieved?

Statutory requirements

- Article 17, section 1, WVO: Education promotes active citizenship and social cohesion in a targeted and coherent manner, focusing on instilling respect for and knowledge of fundamental values (see below) and the development of social and civic skills, for instance.
- Article 17, section 2, WVO: The school governing board ensures a school culture that reflects the fundamental values of the democratic state, and creates an environment in which those values can be practised and are actively promoted.

QUALITY AREA: LEARNING OUTCOMES (LO)

LO1. Results

The school achieves learning outcomes that are at least in line with the established criteria or higher.

Basic standard of quality

Learning outcomes correspond with those expected, given the characteristics of the pupil population that the school serves. This means that the average results achieved in the final examination and progress through the final years meet or surpass the applicable criteria. In addition, pupils in the lower years achieve at least the educational level that corresponds to their primary school recommendation and they are unlikely to fall behind during their school career.

Additional ambitions

- Are there additional ambitions with respect to the learning outcomes at the school, and if so how are these achieved?

Statutory requirements

- Article 23a1, WVO and Regulations on Learning Outcomes in Secondary Education: Adequate learning outcomes are achieved when the average final examination results and number of students advancing, measured over a period of three academic years, meet or exceed the benchmark specified in the Regulations for Learning Outcomes in Primary Education (Regeling leerresultaten VO).

LO2. Social and civic skills

Pupils acquire social and civic skills that meet or exceed the requirements and expectations of subsequent education and of society.

Basic standard of quality

The school has a good picture of the characteristics of its pupil population and has ambitious expectations regarding the level that pupils can achieve in the field of social and civic skills. The school takes the needs of subsequent education and participation in society as its starting point when it comes to pupils' competencies.

The school substantiates the results that it aims to achieve in this area. The school assesses the results achieved in a reliable and accessible manner. The school makes a visible effort to ensure that pupils leaving the school have achieved adequate results. In this way, the school demonstrates that it has achieved its objectives around those skills and competencies.

Additional ambitions

- Are there additional ambitions with respect to social and civic skills at the school, and if so how are these achieved?

Statutory requirements

- Articles 7 to 10, WVO: The school prepares pupils for subsequent education.
- Article 17, section 1, WVO: Education focuses identifiably on the development of social and civic skills that enable pupils to be part of and contribute to the pluralistic, democratic society of the Netherlands.

QUALITY AREA: MANAGEMENT, QUALITY ASSURANCE AND AMBITION (MQA)

MQA1. Vision, ambitions and goals

The school's vision for good education has wide support, and the school has identified ambitions and goals in relation to that vision, and aims to achieve those goals.

Basic standard of quality

As part of its system of quality assurance, the school has a broadly supported vision, ambitions and goals designed to achieve good education, ensuring that pupils can make unimpeded progress and development. School management translates the school's vision, ambitions and goals into policy on education and aims to achieve the intended results. School management describes how it ensures that the intended quality of education is realized, assured and improved, and how it achieves compliance with statutory requirements.

School management ensures that its vision, ambitions and goals reflect the priorities of the school governing board and the characteristics of the school's pupil population. One way in which the school does this is by indicating how it caters for pupils with particular needs, such as support with literacy, and how it meets its statutory duty to promote citizenship and provide for specific learning needs, thereby contributing to equal opportunities for all pupils. The results of previous evaluations, internal and external dialogue are reflected in the goals that relate to policy on education.

School management sets the requirements for achieving its educational goals and ambitions, including determining staffing policy and the way in which education is organized. There is a clear internal division of responsibilities in this respect.

Additional ambitions

- Are there additional ambitions with respect to the vision and goals, and if so how are these achieved?

Statutory requirements

- Article 6c, WVO: Education is designed in such a way that it has a structural and clear focus on preventing pupils from falling behind, in particular when it comes to command of the Dutch language.
- Article 17, section 1, WVO: Education promotes active citizenship and social cohesion (knowledge of and respect for fundamental values and the development of social and civic skills).
- Article 23a, WVO: The school governing board must ensure the quality of education at a school. That responsibility means ensuring that the school complies with the statutory requirements and implements the system of quality assurance. It implies, for instance, that verifiable goals have been formulated.
- Article 24, section 1, WVO: The school plan describes the policy regarding the quality of education that is provided at the school, and must address the policy on education, staffing policy and the system of quality assurance, at minimum.
- Article 24, section 2, WVO: The description of the policy on education includes, at minimum: the content of education, the school's own duties with respect to education, the pedagogical-didactic atmosphere and security. Reference is also made to the school's special needs support programme.
- Article 24, section 4, WVO: Through its system of quality assurance, the school must ensure that pupils' development is unimpeded and that its education is tailored to the pupils' progress and development. It must also determine where improvement measures are needed.
- Article 32c, WVO: The allocation of responsibilities is described in the management statute.

MQA2. Implementation and Quality Culture

The school achieves the goals with respect to quality, promotes a quality culture, sets parameters and makes interim adjustments where necessary.

Basic standard of quality

The school realizes the vision, goals and ambitions for good education. To this end, school management ensures a safe and professional culture of learning and improvement at the school. Within this quality culture, the school management and (qualified) teaching staff implement the system of quality assurance jointly, so that the school as a whole works towards achieving the educational objectives. School management makes interim adjustments where necessary.

School management ensures that the professional development of the staff takes place within the objectives set. Teachers (working in teams) exercise their own responsibility in organizing the education that they provide.

School management demonstrates educational leadership and ensures the targeted deployment of resources to achieve the objectives set. The school implements the special needs support programme. It works together with other schools, the inter-institutional partnership and other organizations to ensure that no pupil is left behind.

Additional ambitions

- Are there additional ambitions with respect to implementation and quality culture, and if so how are these achieved?

Statutory requirements

- Articles 17a and 17b, WVO: In the case of pupils who need additional support, the school works with the inter-institutional partnership for inclusive education and with partners in the care sector.
- Article 17b, section 2, WVO: The school governing board determines the special needs support programmes at least once every four years.
- Article 23a, WVO: The school governing board must ensure the quality of education at a school. That responsibility means ensuring that the school complies with the statutory requirements and implements the system of quality assurance. That means, for example, that the school governing board and the schools have an insight into the quality of education. The functioning of the quality cycle must play a central role in this.
- Article 24, section 3, WVO: The school plan includes a description of the staffing policy. This staffing policy covers, in all cases, the way in which the requirements relating to competencies and maintaining competencies are to be met, the contribution of the staff to the policy on education, the teaching strategies, and the proportional representation of women in the school management, as referred to in Article 32d, and the way in which pupils' perspectives on policy are taken into account.
- Article 32e, sections 1 to 3, WVO: The school should give teachers independent responsibility for assessing pupils' educational achievements and give them an adequate opportunity to provide input when it comes to subject-specific, didactic and pedagogical processes within the school.
- Article 33, WVO: Where teaching is being done by unqualified staff, the school governing board must make arrangements to ensure that the teacher in question obtains the correct qualifications.
- Articles 37a and 39a1, WPO: For staff members who require particular qualifications or competencies, the school governing board ensures that adequate information is available regarding their skills and how these are maintained.

MQA3. Evaluation, accountability and dialogue

The school analyses and systematically evaluates whether it is achieving the goals and reports on this. Where necessary, it adjusts school policy and involves internal and external stakeholders through a proper process of dialogue.

Basic standard of quality

As part of its system of quality assurance, school management evaluates, analyses and assesses the extent to which the ambitions, goals and policy are being achieved and informs the school governing board on this. It actively collects information, both internally and externally, to gain a better insight into implementation, the results of education for pupils and potential opportunities for and threats to the further development of education.

To ensure a good transfer to subsequent education and to keep track of the results achieved by its pupils after they leave, the school maintains contact with the schools/institutions which they go on to attend. School management ensures joint decision making. To this end, it actively engages in dialogue with parents, staff, the (Joint) Participation Council ((J)PC) and, where applicable, pupils, municipalities and/or (regional) employers.

The school updates stakeholders in an accessible manner at least once every year regarding its goals and working methods, and regarding the results it has achieved.

The school management analyses and assesses the results of the evaluation and, where necessary, incorporates these into its (improvement) policy, so that they contribute to the development and improvement of education. In addition, the school uses the results of the evaluation to improve management. In doing so, it makes clear what effect the input of stakeholders is having on safeguarding and adjusting school policy.

Additional ambitions

- Are there additional ambitions with respect to evaluation, accountability and dialogue, and if so how are these achieved?

Statutory requirements

- Article 2, section 2, WVO: Education is organized in such a way that pupils undergo an uninterrupted process of development.
- Article 8, School Councils Act (WMS): The (Joint) Participation Council is provided with all information by the school governing board in a timely manner so that it can fulfil its duties and is provided with the information that is prescribed by law, at minimum.
- Article 10, WMS: In certain cases, the school governing board requires the prior consent of the (Joint) Participation Council for any decision relating to that case (for example when amending the school's educational objectives).
- Article 11, WMS: The school governing board must give the (Joint) Participation Council the opportunity to advise in advance on decisions regarding certain matters. The school governing board must give the (Joint) Participation Council the opportunity to approve or amend the main points of the school's multi-annual financial policy.
- Article 12, WMS: The school governing board requires the prior consent of the staff members on the (Joint) Participation Council with respect to decisions on certain matters (such as when approving or changing the composition of the staff).
- Article 14, WMS: The school governing board requires the prior consent of the parents and pupils section of the (Joint) Participation Council with respect to certain decisions (such as when approving the school prospectus).
- Articles 23a and 24, section 4, WVO: The school governing board ensures quality at its schools using a system of quality assurance. This means, for instance, that there are regular evaluations regarding whether these goals are being achieved.
- Article 24a, WVO: In the school prospectus, the school clarifies what the goals of education are and which results are achieved through the teaching-learning process. The same applies to findings relating to the system of quality assurance and the measures taken as a result of those findings. Pupils are also involved in making decisions.

5.4 Additional statutory requirements

Not all the statutory requirements set out in the legislation and regulations that pertain to the education system are included in the inspection framework. This applies to the Certificate of Good Conduct (Verklaring omtrent gedrag, VOG) and the voluntary parental contribution, for example. This is because these are not associated with a standard part of the assessment framework, so we classify them as 'additional statutory requirements'. The school plan is an important accountability document for school policy, and often in relation to additional statutory requirements too.

Our annual work plan, published on the Inspectorate's website, states which themes we will be looking at that year. Partly on the basis of the reports and signals we receive, we may ask schools and school governing boards about possible non-compliance with the additional statutory requirements. Non-compliance with (one or more of) the additional statutory requirements cannot, in that case, lead to an judgement of 'Unsatisfactory' or 'Very weak' at the school level. However, the school or school governing board will be required to rectify the shortcoming by a deadline specified by the Inspectorate

6 Judging and appraising

6.1 Introduction

In this chapter, we describe how we make assessments and assign ratings (both judgements and appraisals) We do this as transparently as possible, based on the assessment framework for school governing boards and the assessment framework for schools, and using the evaluation descriptors included in this chapter. Our assessments always relate to the quality of management and governance achieved and the education that pupils receive.

In this chapter, we first discuss how we apply the framework for the core functions at the system level (section 6.2), as included in Chapter 3. We apply these exclusively as part of our role in promoting quality. We then explain how we arrive at judgements and appraisals based on the assessment framework for school governing boards and the assessment framework for schools (chapters 4 and 5). In general, whether or not the standard is 'satisfactory' or 'unsatisfactory' will depend on whether the statutory requirements have been fulfilled (judgement). We allocate the label of 'Good' when ambitions relating to basic quality requirements and/or which surpass them are achieved (appraisal). This is described in more detail in section 6.3. Section 6.4 describes the decision criteria for assessing the standards for school governing boards, and the decision criteria for assessing the quality of education in schools are described in section 6.5.

As of August 1, 2024, the standard Basic Skills will be of equal importance as the standards Results, Monitoring Pupils' Achievements and Support, Teaching Strategies and Safety and Security. Like these standards, it will therefore count more heavily than the other standards in the assessment at school level from that date. Until August 1, 2024, the standard Basic Skills does count in the assessment at school level, but not yet with the weight of the standards Results, Monitoring Pupils' Achievements and Support, Teaching Strategies and Safety and Security.

6.2 Promoting quality at the system level

Chapter 3 describes system-level supervision. While we do reflect on the system level, we do not issue any judgements or appraisals at this level. We apply the framework in order to examine the three core functions of education: qualification, socialization and allocation, including selection and equal opportunities, as well as the essential requirements for each of these areas. In our annual *The State of Education* report (section 7.2), we describe system-level performance relating to the core functions and requirements of the education system as a whole.

We discuss these themes as part of our inspection activities with respect to school governing boards and schools. Our data at the system level may sometimes indicate that in a particular region quality is being achieved to a greater or lesser extent with respect to (certain) core functions. By discussing and exploring the ambitions of school governing boards in relation to those core functions, we can build up a better picture of schools and the way in which they address the core functions.

6.3 Judging and Appraising standards for school governing board and school

In order to assess and assign judgements and appraisals for the quality of school governing boards and schools, we apply the standards described in chapters 4 and 5. A standard consists of a description of the basic standard of quality, based on the statutory requirements. For each standard, we also look at the questions relating to additional ambitions.

In determining whether a particular standard is judged as 'satisfactory' or 'unsatisfactory', we consider whether the school governing board or school is compliant with the statutory requirements, and thus whether the basic standard of quality has been achieved. A 'Good' appraisal involves the achievement of ambitions. The table below shows how the assessment and appraisal are reached for the standard level:

Assessment/appraisal Standard	Decision criteria for the standard
Good	The board/school complies with all the statutory requirements and also achieves ambitions that go beyond these standards.
Satisfactory	The board/school complies with all the statutory requirements and achieves basic quality requirements.
Unsatisfactory	The board/school does not comply with the statutory requirements.

6.4 Judgements and appraisals at the board level

In order to assure the basic standard of quality in schools, we assume that the board is able to implement the quality cycle, as described in the legal requirements of the three standards in the quality area of Governance, Quality Assurance and Ambition (see chapter 4). In cases where this is lacking, an 'unsatisfactory' appraisal will be forthcoming in the quality area of Governance, Quality Assurance and Ambition. If the board meets the statutory requirements and achieves its ambitions, we appraise this quality area as 'Good'. The way in which the board-level assessment or appraisal is arrived at is as follows:

Assessment/appraisal at level of school governing board	Decision criteria for quality area of Governance, Quality Assurance and Ambition
Good	Two standards from the quality area of Governance, Quality Assurance and Ambition are 'Good' and the third is 'satisfactory' or higher.
Satisfactory	All three standards from the quality area of Governance, Quality Assurance and Ambition are 'satisfactory' or higher.
Unsatisfactory	One (or more) standard(s) from the quality area of Governance, Quality Assurance and Ambition is 'unsatisfactory'.

Failure to meet a statutory requirement that relates to financial continuity or lawfulness will, in all cases, lead to a remedial action order for the school governing board concerned. This also applies if the annual accounts of the school governing board have not been submitted as required by law. The extent to which the judgements and appraisals of the relevant standard within the quality area of Governance, Quality Assurance and Ambition is adjusted depends on the severity of the shortcoming.

6.5 Assessments and appraisals at the school level

Our assessment or appraisal of the quality achieved by a school²¹ (overall assessment) is based on the following decision criteria:

Overall assessment/appraisal at school level	Benchmark
Satisfactory (basic standard of quality)	The standards for Results, Monitoring Pupils' Achievements and Support, Teaching (Strategies) and Safety and Security are 'satisfactory', and no more than one other standard in the quality areas of Teaching-Learning Process or Secure Environment and Atmosphere is 'unsatisfactory'.
Unsatisfactory	The standard for Results or Monitoring Pupils' Achievements and Support or Teaching (Strategies) or Safety and Security is 'unsatisfactory', or two or

²¹ In secondary education, we always make statements at the level of the department/type of education.

Overall assessment/appraisal at school level	Benchmark
	more other standards in the quality areas of Teaching-Learning Process or Secure Environment and Atmosphere are 'unsatisfactory'.
Very weak	The standard for Results is 'unsatisfactory' and one or more of the following standards Monitoring Pupils' Achievements and Support and/or Teaching (Strategies) and/or Safety and Security is/are 'unsatisfactory'.

6.5.1 Statutory benchmark for very weak education

The criteria for the judgement of 'Very weak' is defined by law. Section 23a1 of the WVO states that a school's education is deemed 'very weak' if its results fall seriously below the required standard for a prolonged period, and if, in relation to these failings, there are also shortcomings in fulfilling one or more requirements specified in this act. Our interpretation of this statutory benchmark for the assessment framework is given in the table above. An inspection report in which the Inspectorate concludes that the quality of the education is very poor is to be viewed as a Decree under the definition of the General Administrative Law Act (AWB), once it has been adopted. A school governing board can appeal against the assessment 'very weak', and can also appeal against the relevant Decree (Article 20 section 6, WOT).

6.5.2 Benchmarking of results that cannot be assessed

The law (Article 23a1, section 3, WVO) stipulates that if the school's learning outcomes cannot be assessed, the following applies:

'The quality of education is deemed 'very weak' if the school fails to comply with two or more of the statutory criteria and, as a result thereof, either does not provide for a safe environment in the school as stipulated in Article 3b, WVO, or has not organized its provision of education in such a way that pupils enjoy both unimpeded development and an education that has been designed to suit their progress, as defined in Article 2, section 2, WVO.'

In all cases where results cannot be assessed, we apply the following benchmark for 'very weak' based on the legislation cited above:

Benchmarking of results that cannot be assessed	
Unsatisfactory	The standard for Monitoring Pupils' Achievements and Support or Teaching (Strategies) or Safety and Security or Vision, Ambitions and Goals is 'unsatisfactory', or two or more other standards in the areas of Teaching-Learning Process and/or Secure Environment and Atmosphere are 'unsatisfactory'.
Very weak	Two or more of the following standards are 'unsatisfactory': Monitoring Pupils' Achievements and Support or Teaching (Strategies), Safety and Security, and Vision, Ambitions and Goals.

6.5.3 Additional benchmarks for new schools

Often, representative final results are not yet available at new schools. As with schools where the final results cannot be assessed, these cannot play a role in the assessment. In addition to the decision criteria under 'Benchmarks for final results that cannot be assessed' (section 6.5.2), the following statutory rules apply to new schools. Article 109a of the WVO provides that a school which has received funding for less than two years and which achieves poor quality may be closed or that funding may be terminated. However, this is only possible if, in the first year the school does not meet – and after an improvement period of one year still does not meet – three or more important statutory requirements defined by or pursuant to the law (statutory requirements). That means that the school is not focusing on safety and security, education is not organized in such a way that pupils can undergo an uninterrupted process of development, or education is not geared to achieving progress in the pupils'

development. As a result, the closure of a new school only occurs in exceptional circumstances, when the quality achieved at a school is well below par. In such cases, there must therefore be an additional shortcoming in the school’s compliance with the statutory requirements compared to the benchmark for ‘very weak’ at other schools. Closure or the termination of funding are then legal options in the interest of the pupils.

Additional benchmarks for new schools	
Very weak	Safety, Monitoring Pupils’ Achievements and Support and Teaching Strategies are ‘unsatisfactory’.

‘Satisfactory’ based on the decision criteria for schools (section 6.5 and/or section 6.5.2).

6.5.4 Benchmarking as of Aug. 1, 2024

As of Aug. 1, 2024, the assessment of the quality achieved by a school will be based on the benchmarks in the table below.

Overall assessment/appraisal	
Satisfactory	The standards Results, Basic Skills, Monitoring Pupils' Achievements and Support, Teaching (Strategies) and Safety and Security are ‘satisfactory’, and no more than one other standard in the quality areas of Teaching-Learning Process or Secure Environment and Atmosphere is ‘unsatisfactory’.
Unsatisfactory	The standard Results or Basic Skills or Monitoring Pupils' Achievements and Support or Teaching (Strategies) or Safety and Security is ‘unsatisfactory’, or two or more other standards in the quality areas of Teaching-Learning Process or Secure Environment and Atmosphere are ‘unsatisfactory’.
Very weak	The standard for Results is ‘unsatisfactory’ and one or more of the following standards Basic Skills and/or Monitoring Pupils' Achievements and Support and/or Teaching (Strategies) and/or Safety and Security is/are ‘unsatisfactory’.

As of 01-09-2024, in all cases where results cannot be assessed, if article 10a, section 4, WPO is met, we apply the following standard for Very weak.

Benchmark when results cannot be assessed	
Unsatisfactory	The standard Basic Skills, Monitoring Pupils' Achievements and Support or Teaching (Strategies) or Safety and Security or Ambitions and Goals is ‘unsatisfactory’, or two or more other standards in the quality areas of Teaching-Learning Process and/or Secure Environment and Atmosphere are ‘unsatisfactory’.
Very weak	Two or more of the five following standards are ‘unsatisfactory’: Basic Skills, Monitoring Pupils' Achievements and Support, Teaching (Strategies) Safety and Security, and Vision, Ambitions and Goals.

Aforementioned statutory requirements entail the following extra benchmarking for new schools

Extra benchmarking for new schools	
Very weak	The standards Basic Skills, Safety and Security, Monitoring Pupils' Achievements and Support and Teaching (Strategies) are ‘unsatisfactory’.

6.6 Making assessments

6.6.1 Compliance with statutory requirements

In reaching our judgements, we use the above benchmarks as guidelines. The key factor in our appraisal is, in particular, the extent to which the school's educational practice reflects the spirit and intent of the statutory requirements. For a 'satisfactory' assessment, we generally assume that all the statutory requirements associated with the relevant standard have been met. We assess quality as defined in the standard as a whole, rather than with respect to every individual statutory requirement for the standard. It is thus possible for a school or school governing board to be rated as 'adequate' with respect to a particular standard even though it has not yet achieved strict compliance with all the relevant constituent requirements. As long as this has a limited effect on the quality observed at the school or for pupils, and as long as the shortcoming can be rectified relatively easily and quickly, a 'satisfactory' assessment for the standard will be forthcoming. The school governing board will then be issued with remedial action for that particular aspect of the standard and must ensure that this is carried out. If the statutory requirements relating to financial continuity or compliance have not been met, the relevant standard within the quality area of Governance, Quality Assurance and Ambition cannot be rated as 'satisfactory' or 'Good'.

6.6.2 Appraising ambitions

Both school governing boards and schools identify ambitions based on their vision; these ambitions may relate to basic quality requirements but some ambitions may also go beyond those. In addition to meeting statutory requirements, we base a 'Good' appraisal on all the ambitions achieved by the school governing board or by the school with respect to a specific standard. We examine whether the school governing board (in the case of a four-yearly inspection) or the school (in the case of a school-level inspection) is working towards and achieving its stated ambitions. The vision and plans at the level of the school governing board and their implementation at the school level by school management, as set out in the school plan, play an important role in this.

6.6.3 Environment of school governing board and school

The environment and conditions in which the school governing board and the school are operating can positively or negatively influence the quality of education and financial administration. Environmental factors and conditions include, for example, the characteristics and development of the pupil population served, the availability of staff, recent mergers, school buildings and facilities, organizational development and the development of governance. We expect school governing boards and schools to respond to these factors in their vision, ambitions, goals and policy in order to achieve the core functions of education for all their pupils. Our assessments always relate to the quality of management and governance achieved and the education that pupils receive.

The environment and operating conditions mainly play a role in determining the details of the inspection and possibly in follow-up supervision.

7. Supervisory procedure

7.1 INTRODUCTION

In this chapter we describe the manner in which we exercise supervision. First, in section 7.2 we describe our method for system-level supervision. School governing boards and schools address the core functions of the system. In addition, school governing boards guarantee the implementation and quality of education in the schools that they are responsible for. In section 7.3, we describe our method for supervising school governing boards and schools. Section 7.4 describes the activities that we undertake for this purpose. In the last section of this chapter, we discuss our method of follow-up supervision.

7.2 Supervision at the system level

7.2.1 Procedure for system-level supervision

We provide a picture of the quality of the Dutch education system as a whole through system-level supervision. We identify where things are going well and where they are not, we prioritize themes and we help to resolve bottlenecks. Looking at the system as a whole helps us to understand, for example: pupils' progress through the education system, bottlenecks around the transition between educational sectors and equality/inequality of opportunities. This helps us to ensure that education continues to improve for pupils. Chapter 3 includes a framework for this, together with a description of system-level quality.

A number of steps are involved in system-level supervision (see figure 7.2.1a):

- We monitor trends and developments within the Dutch education system
- We analyse where things are going well, but also reflect on the issues that may pose a risk to quality across the system as a whole.
- We ensure that the main risks and bottlenecks that we identify in the education system are prioritized, and we report on these every year in our report entitled *The State of Education*.
- We intervene where appropriate, based on the supervisor's task of encouraging improvements. We do this through system-level, board-level and school-level supervision, but also through other activities designed to promote quality in the field of education.

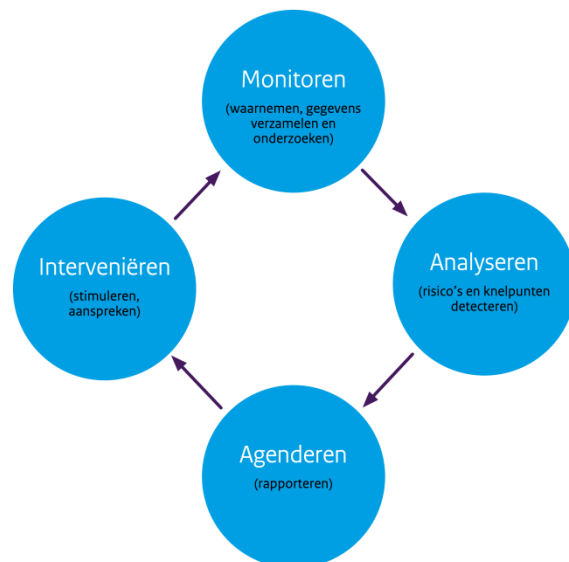
We will discuss our monitoring and analytical activities in more detail in section 7.2.2. In section 7.2.3, we will describe how we prioritize issues and intervene.

7.2.2 Monitoring and analysis of developments

We systematically monitor developments in the education system using the framework of the system-level quality descriptors (see chapter 3). We look at how all school governing boards and schools fulfil the three core functions: qualification, socialization and allocation, including selection and equal opportunities. We also look at the conditions that are essential to this: efficiency, as evidenced by the availability and spending of financial resources, staffing policy, quality assurance and administrative conduct.

We collect data from various sources for the purpose of monitoring and subsequent analysis. We use existing data, data from system-level and institution-level supervision, signals received and we also collect data ourselves through thematic school visits.

Figure 7.2.1a Cycle of system-level supervision



Existing data, data from system-level and institution-level supervision, signals

We use data gathered through the supervision of school governing boards and schools, including data that the school governing board itself has available. In addition, we use signals that we receive about education. We also use data from other organizations and from academic research. We analyse the majority of the data at least once every year, but we may also carry out several analyses per year. We also analyse performance in a broader sense and look specifically at risks to the quality of education.

Thematic school visits

We monitor developments by reviewing school governing boards and schools or by collaborating with others to collect data. We refer to this as a thematic school visit, and it can have various objectives, such as:

- To establish a picture of changes in the quality of a particular aspect of the education system across school governing boards or schools.
- To identify risks or system-level bottlenecks, such as a bottleneck affecting a particular region or a specific target group, and where possible find explanations for these issues.

We focus on thematic school visits on the basis of current issues or system-level issues that have already been identified. We sometimes do this for a school governing board or a school. In this case, we may combine the thematic school visit with the four-yearly inspection of the school governing board and the schools, as described in section 7.3. We may also conduct our inspection in a different way, by using questionnaires, observing the teaching-learning process, holding discussions with several school governing boards or schools at the same time or holding discussions with academics and experts, for example.

The aim of thematic school visits is to explore the extent to which the education system is successfully achieving the core functions of education outlined previously. We will also look for explanations in the areas that are not performing as well as they should be, and identify what does and does not contribute to the successful achievement of the core functions. We actively initiate a dialogue with stakeholders about this.

Our Annual Working Plan details the areas that we wish to inspect. In this plan, we describe multi-annual inspection programmes and one-off thematic school visits that are aimed at exploring the core functions or system-level bottlenecks that have been identified. Themes that require urgent research may lead to changes to our inspection agenda.

7.2.3 Prioritizing and intervening

We distinguish four types of activities when it comes to prioritization and intervening on the basis of system-level supervision. These are described below. Prioritization and intervening are sometimes closely related, because setting priorities is a form of intervention.

The State of Education

Every year, we publish *The State of Education*. This is our report on how the education system in the Netherlands is doing. What is going well, and where are there bottlenecks, opportunities and risks? The information derived from our thematic school visits is also incorporated into *The State of Education*. The Inspectorate's duty to report in this way is enshrined in the Constitution (Article 23, section 8) and in the WOT.

Thematic reports

We bring the results of thematic school visits to the attention of the school governing boards, schools and wider society in various ways. The purpose of this is to reflect the current situation with respect to the relevant theme and to prioritize risks and bottlenecks. We also encourage collaboration so that (further) improvements can be made. We often do this in the form of an inspection report, but also by means of a symposium, visits from inspectors, a podcast or webinar. We focus as closely as possible on the target group that is most involved, such as teachers or, for example, all the partners in a specific region.

Themes as a part of the supervision of school governing boards and schools

When supervising school governing boards and schools, we sometimes discuss themes, specific bottlenecks and good examples from the regional or local setting. This gives us some entry points to initiate discussions with the school governing board and schools regarding their ambitions that affect the core functions linked to their environment, or risks.

Tailored interventions

In addition to the activities outlined above, we also deploy specific interventions to promote improvements, where appropriate. From a range of sources, themes relating to the education system as a whole emerge that we wish to address in the public interest. For example, there may be a bottleneck that involves several school governing boards, an inter-institutional partnership, groups of employers and the local municipality, all of which play a role at the local level. In such cases, it is worth putting that bottleneck on the agenda of those actors. Examples include regional discussions on tackling the shortage of teaching staff, demographic or economic decline, or special needs care for specific groups of pupils.

7.3 Supervision of school governing boards and schools

Our supervision of school governing boards and schools focuses on how school governing boards guarantee the (financial) quality of education and promote improvements. To answer these questions, we conduct inspection activities at the level of school governing boards and schools. Below, we first explain our working methods, and then discuss the supervisory activities that we carry out.

7.3.1 Procedure for the supervision of school governing boards and schools

The school governing boards are ultimately responsible for the quality of education at their schools. When supervising school governing boards and schools, we base our approach on proportionality, tailored supervision, transparency and accountability. We explain the concepts of proportionality and tailored supervision in more detail in section 7.3.2.

- **Proportionality:** We adapt the intensity of our supervision of the board and of the schools in line with the quality of the board. This is explained in section 7.3.2.
- **Tailored supervision:** Because school governing boards and schools vary greatly in terms of size, regional and local circumstances and development, we choose the structure and design of each inspection individually. We engage in various inspection and verification activities.
- **Transparency and accountability:** At the start of the inspection, we enter into a dialogue with the school governing board and substantiate the design that has been chosen. During the inspection, we will inform the board of any changes made to this design. After the inspection, we will substantiate the results presented in the report and the adversarial procedure will begin. We base our assessments on at least three different sources, wherever possible. This principle assures the quality of our inspection activities and we refer to it as triangulation.

7.3.2 Proportionality and tailored supervision

We adapt the intensity of our supervisory activities to the quality achieved by the school governing board. Supervision is thus proportional. The more effectively the school governing board is able to oversee the quality of education and financial administration, guarantee quality in its schools and ensure accountability in relation to quality, the less intensive the supervision that is required. Conversely, the less the school governing board is able to guarantee quality (including in relation to finances) and to ensure accountability for quality, the more intensive our supervision will be. Urgent signals or complaints can, in all cases, lead to an inspection or visit, even if the previous quality assessment for the relevant school governing board was 'satisfactory' or 'Good'. To determine whether this is necessary, wherever possible, we first discuss the relevant signal with the school governing board concerned.

We determine the intensity of our supervisory activities based on our information on the quality of the school governing board. We make this estimate by analysing the data that are available to us and other additional sources:

- We have inspected and assessed all school governing boards over the past four years. The results of these and other inspection activities and forms of contact provide the initial elements of our picture

of the quality achieved by a school governing board and the board's fulfilment of its duty to guarantee quality (internally).

- We supplement this picture using data from the performance and risk analysis that we carry out every year for each school governing board and for all schools (see section 7.3.3). We analyse trends and changes in the data over time and relate these to other school governing boards.
- In our analysis, we take account of signals received by the Inspectorate about a particular school governing board and its schools, in order to add to our picture of the quality of the school governing board. This can include recent developments, such as possible incidents or other signals.

We analyse all this information in order to determine the intensity of our supervision. This gives us an insight into whether or not there are (potential) risks to the quality of education and/or risks to the quality of the school governing board. This forms the basis on which we determine the proportionality of supervision – it may be intensive, but also less intensive.

Subsequently, we identify the supervisory activities that are the most appropriate given the circumstances of the school governing board. Which instruments will we need to assess the quality of that particular school governing board? Is just one school involved or is the school governing board responsible for several schools? For smaller school governing boards and single-school boards, we take into account the way in which school management interconnects with the school governing board level. Whom do we need to speak to, how and where will we observe education? These are customized aspects of our supervisory activities.

We describe more and less intensive forms of (follow-up) supervision in sections 7.4 and 7.5.

7.3.3 Annual performance and risk analysis

Monitoring performance at the level of the school governing board and its schools helps us to identify potential risks early and gain an insight into the functioning of the relevant school governing board. This is done in accordance with Article 11 of the Education Regulation Act using a number of indicators. These indicators include financial data, data on staff, safety at schools, pupils' results and how quickly those were achieved. At least once annually, we carry out an analysis of the data we obtain through the monitor. If we suspect that there may be risks, we perform a risk analysis.

This expert analysis may or may not confirm our suspicions of shortcomings with regard to the quality of education and/or financial administration. The analysis is carried out by a team of experts that includes knowledge and expertise in the fields of data analysis, quality of education and financial administration. This provides a comprehensive picture of the quality of education, governance and management, and financial administration.

7.4 Supervisory activities in relation to school governing boards and schools

The supervision of school governing boards and schools encompasses a number of activities. We inspect school governing boards once every four years. This inspection is known as the 'four-yearly inspection of school governing boards and schools' (or hereafter: four-yearly inspection, Article 11, section 8, WOT). As described in section 7.3, this is done in a way that is proportionate and tailored. As part of the four-yearly inspection, we also look at schools, because it is at the school level that we verify whether the governance provided by the school governing board is effective and whether the school governing board acts on the basis of up-to-date information on quality. We describe this type of inspection in more detail in section 7.4.1.

We also carry out interim inspections at schools. We do this if risks have been identified, and during the thematic school visits that are part of system-level supervision. School visits and inspections may be announced or unannounced. We describe school-level inspections in section 7.4.2.

Checks on financial administration may take place both as part of the four-yearly inspections of school governing boards and schools and interim inspections. We describe these in section 7.4.3. Finally, there are a few other inspection activities, which are described in section 7.4.4.

7.4.1 Four-yearly inspections of schools and school governing boards

In the four-yearly inspection we seek to find out whether the governance and management on the quality provided by the school governing board is adequate, whether there is sound financial

administration and how this contributes to the core functions of education (system-wide themes). We use the assessment framework for school governing boards, as described in chapter 4.

The four-yearly inspection usually consists of the components described in figure 7.4.1a. We determine the intensity of our supervisory activities (proportionality) based on our information on the quality of the school governing board, and while carrying out the inspection we take account of the specific structure and context of the school governing board and the schools (tailored supervision).

Figure 7.4.1a Steps in the four-yearly inspection of school governing boards and schools



An important part of our working method for the four-yearly inspection is verification. Verification activities involve speaking with those involved in the school, the school governing board or other

involved parties in order to ascertain whether the school governing board has an adequate view of the quality of its education, financial administration and the governance provided by the school governing board.

Verification activities

We carry out verification activities to determine whether the board is focusing sufficiently on the quality of schools and financial developments. We verify the picture provided with respect to quality and the leadership of the board. We deploy various verification activities in a proportional manner, and we apply tailored supervision. This is described in the inspection plan. For example, we verify the picture of quality provided by observing classes and by speaking to pupils, parents or school leaders. School-level inspections (see section 7.4.2) can also help to verify the picture of quality. In order to form a picture of financial or other developments in relation to the ambitions, objectives and quality assurance of the school governing board, we may also request management information. We may also hold discussions about this with the school governing board or, for example, the controller.

These verification activities help to achieve the objectives of the inspection – namely, to ascertain administrative quality based on the assessment framework for school governing boards. In contrast to inspections that focus on risks and 'Good' appraisals, in verification activities we make no assessment of the level of the standards or the school. The verification contributes to the assessment at the board level. We do share our findings with the school regarding the extent to which quality of governance is evident at the school. If we identify risks at a school, we will discuss these with the school governing board. Where necessary, we will conduct a quality assessment into risks.

7.4.2 School-level inspections

At the school level, we apply various types of inspection, both as part of the four-yearly inspection (see section 7.4.1) and beyond. When a school-level inspection takes place as part of the four-yearly inspection, the activities are included in the research plan. This plan always includes verification activities, as described in the previous section.

Risk-based inspection

Inspections relating to risk assessment are carried out as part of the four-yearly inspection. But they can also take place separate from it, based on the annual performance analysis and other reports or signals received. This enables us to keep track of potential risks, even though we expect school governing boards to keep this in mind as part of the quality cycle. When a school governing board is fulfilling its responsibility for quality properly, in cases where we detect potential risks, we would expect the school governing board to look into the causes of those itself, to take appropriate measures and to report back to the Inspectorate. However, in cases where a school governing board is unable to guarantee quality in its schools, we carry out (part of) the risk-based inspection ourselves (depending on the nature of the risks). That means that we examine and assess one or more standards in the assessment framework at the school level (see chapter 5) and make arrangements about reporting and accountability regarding the findings.

Thematic school visits

More information on thematic visits can be found in section 7.2, but we also describe these here for the sake of completeness. As part of our activities relating to system-level supervision, there are certain themes that we explore in greater depth. We visit schools and/or school governing boards in order to do this. These thematic school visits may coincide with the four-yearly inspection, but they may also be conducted separately. During thematic visits, we provide three judgments in a thematic report at the system level (not at an institutional level). This does not involve judgments and remedial actions regarding individual boards. In specific cases, however, judgments and remedial actions can be issued to individual boards. In those cases, this is done in a report at the institutional level. The school governing board is informed of this when the inspection is announced.

7.4.3 Inspections specifically concerning financial administration

Supervision of financial continuity

Every year, school governing boards submit their annual accounts to the Education Executive Agency (DUO), along with a management report containing a multi-annual budget. On the basis of this information, we analyse the current and future key financial figures for each school governing board every year. If there are any risks to the continuity of education, we will carry out an inspection at the school governing board level focusing on financial continuity. This may also be done during the four-yearly inspection. If key financial figures or signals received give reason to do so, we may begin an inspection of financial continuity at any time.

We will move to special financial supervision if it appears that the continuity of education may be at risk in the near future or if there is inadequate compliance with legislation and regulations in this area. In the report, we will explain which remedial actions have been ordered and which agreements have been made with the school governing board, such as what information the school governing board needs to provide and when. This form of intervention is designed to ensure that risks and shortcomings are eliminated rapidly. If the school governing board is unable to remedy the situation, our supervision will be intensified (see section 7.5).

Supervision of financial compliance

The school governing board is accountable for the acquisition and expenditure of government funding. This accounting is assessed by an accountant appointed by the internal supervisory board. The accountant must work according to the professional standards of the Royal Netherlands Institute of Chartered Accountants (NBA) and according to the Education-Sector Accountants Protocol drawn up by the Inspectorate in consultation with stakeholders²². Every year, we carry out checks on a number of accountants to see whether their auditing activities comply with the rules. Any points for attention arising from these supervisory activities are discussed annually with the NBA and may constitute grounds to amend the Education-Sector Accountants Protocol.

When there are indications of the possible unlawful acquisition or use of funds, we will conduct an investigation of the school governing board. If we conclude that unlawful acquisition or expenditure of funds has taken place, this will generally be followed by a change to the funding provided and the recovery of funding.

In addition to supervising education legislation in its four-yearly inspection, the Inspectorate is also charged with supervising and enforcing the Standards for Remuneration Act (WNT) in the education sector. The WNT does not apply only to the education sector, but extends to the entire public and semi-public sector. The supervision of education-specific legislation through an inspection every four years and the supervision of the WNT are therefore carried out separately by the Inspectorate.

7.4.4 Other supervisory activities

Inspections at new schools

At new schools, we conduct a quality inspection within their first year of operations. How we arrange this inspection depends on the (nature of the) information supplied that is available about the school and the advisory procedure²³ prior to the establishment of the new school. It also depends on whether the school falls under an existing school governing board (and thus on the quality of that board), or whether a new school governing board has also been established.

Targeted inspection

If the Inspectorate receives serious signals or other information, this may lead to a targeted inspection of a school governing board or school with respect to a specific subject. This may be done as part of or outside the four-yearly inspection. In the event of urgent signals or serious incidents, we naturally intervene immediately in an appropriate manner.

²² Such as the Ministry of Education, Culture and Science (OCW), the Education Executive Agency (DUO), educational umbrella organizations, the Royal Netherlands Institute of Chartered Accountants (NBA) and accountants firms.

²³ For more information about this advisory procedure, see www.onderwijsinspectie.nl.

If a targeted inspection is required, we consider specific aspects of governance, financial administration or education (Article 15, WOT). As with other forms of inspection, we adapt the intensity of our targeted inspection to the quality of the school governing board.

Meetings with the school governing board

School governing boards and the Inspectorate have the option of holding periodical meetings. A specific inspector is assigned to each school governing board, who keeps in touch with the board. This includes inspections and follow-up supervision (including remedial action orders and follow-up visits, see section 7.5). The designated inspector also speaks to the school governing board regarding risks, signals received and incidents. The school governing board can inform the contact inspector about these. The designated inspector may also ask the school governing board about potential risks, or (depending on the quality of the board) request the school governing board to look into potential risks in more detail itself. Meetings may also be about relevant developments inside or outside the educational institution. We also touch on issues at the level of the education system as a whole.

Initiating communication is a joint responsibility. The school governing board can choose to keep the designated inspector updated on relevant developments throughout the year and to inform them if any urgent matters arise, such as (serious) specific signals. The designated inspector may also communicate with the school governing board regularly in order to stay 'in the loop' or to discuss urgent matters. The information gained through these contacts is also discussed as part of the monitoring process mentioned previously.

7.5 Follow-up supervision, intensification and sanctions

Follow-up supervision is necessary when shortcomings are discovered in the school governing board or at the schools as the result of a four-yearly inspection or when other inspections or supervisory activities provide grounds for this.

7.5.1 Follow-up supervision during a remedial period

Of course, follow-up supervision is not always required. When shortcomings are identified during an inspection, agreements on follow-up supervision will be made. Again, the intensity of this supervision depends on the quality of the school governing board. We may identify shortcomings at the level of the school governing board and/or the school.

No shortcomings

If an inspection shows that the school governing board is assuring the basic quality requirements and therefore meets the statutory requirements and financial requirements applicable to the school governing board and the school, no follow-up supervision is required. The school governing board and the schools then fall under regular supervision, which means that we monitor performance and risks annually and assess the school governing board every four years. There may also be interim contact where appropriate.

Shortcomings in the school governing board

If there are shortcomings at the school governing board level, such as inadequate basic (financial) quality resulting in non-compliance with legislation and regulations, we will agree a deadline for those shortcomings to be rectified with the school governing board. Depending on the seriousness and extent of the shortcoming, the school governing board will report on this process to the Inspectorate and we will verify whether the shortcoming has indeed been rectified. The intensity with which we will do this will be determined in proportion to the quality standards achieved by the school governing board.

Shortcomings at schools

In the event of shortcomings in the basic standard of quality at a school, we make agreements with the school governing board regarding the period within which quality must be rectified. If the seriousness and extent of the shortcomings provide grounds to do so, as in the case of the judgement of 'Very weak', we will draw up a supervision plan to monitor progress in relation to the remedial action and conduct a follow-up inspection. In the case of a minor shortcoming and if the governance of the school governing board is satisfactory, the school governing board will report to us on the remedial action order. Depending on the quality of the school governing board, we will make agreements regarding the follow-up inspection.

Proportionality and tailored supervision in relation to remedial action

Proportionality and customization also influence the way in which we carry out supervision during a remedial period. For example, we may hold progress meetings or draw up a plan including agreements on the steps that the school will take to achieve the required progress.

For a school governing board that is already providing adequate governance, we will make the school governing board responsible for assuring quality and rectifying any shortcomings at a school. That means that we do not always conduct a comprehensive follow-up inspection ourselves, but leave this up to the school governing board. Then we ask the school governing board to report on how the school has made the required progress and what the results of its actions have been.

If a school governing board is unable to guarantee good governance of (aspects of) quality in its schools, we conduct (part of) the follow-up inspection ourselves.

Consequences of the results of the follow-up inspection

If the remedial action taken or the quality of the reporting requested is inadequate, this has implications regarding which supervisory interventions we select and how we assess the quality of the school governing board. If we conclude that the school governing board is not able to assure quality adequately, the intensity of our follow-up supervision will increase. This is done proportionally.

The above is illustrated in table 7.5.1a. A tailored approach is determined for each inspection.

Table 7.5.1a Structure of follow-up supervision

Results of inspection	Structure of follow-up supervision
Meets or surpasses basic quality requirements	No follow-up supervision; regular supervision
Shortcomings at level of school governing board	Progress monitored by Inspectorate <i>and/or</i> School governing board responsible for remedial action <i>and:</i> Follow-up inspection by the Inspectorate
Shortcomings at school level	Progress monitored by Inspectorate <i>and/or</i> School governing board responsible for remedial action <i>and/or</i> Follow-up inspection by the Inspectorate

7.5.2 Escalation

Escalation refers to interventions encouraging school governing boards to implement the improvements we deem necessary. Escalation is a gradual process in which we constantly observe which instruments are required in order to ensure improvements actually occur. If a school governing board or school is unable to successfully take required measures, we will intensify our supervision. This may entail further and more detailed inspection, such as a specific investigation into administrative conduct. In extreme cases, when we see no improvement, we may apply various sanctions or take measures.

If there is no improvement and an increased risk of deterioration for an extended period, the next phase of escalation will come into effect. This escalation will be proportionate to the powers of the Inspectorate and subsequently those of the minister. The minister has the power to immediately withhold all (or part) of the funding in the event of a failure to comply with a statutory requirement. The minister can only do so after the school governing board has been given a reasonable period of time to remedy the

shortcomings. The escalation process is different in each supervisory situation, and the sequence of steps in intervention and escalation is determined based on the situation.

Intervention may range from remedial action orders to address shortcomings at the school level to much more drastic measures involving school funding and action at the level of the school governing board.

Naturally, in all cases we evaluate the severity and duration of the associated risks and whether the school governing board can realistically be expected to bring about an improvement.

8. Communication and reporting

8.1 Introduction

The Inspectorate has a public duty to inform parents and society about our findings and judgements concerning the quality of governance and education. For this reason, we actively ensure that the results of our inspections and assessments are accessible in various ways. As such, we contribute to the information that is available on schools, school governing boards and the education system as a whole. In addition to the information provided by the Inspectorate, school governing boards, schools and others also contribute to the information that is available about schools and education, each based on their respective role and public responsibilities.

In addition to signals received via the Inspectorate's helpline, the website and *The State of Education*, reports on thematic school visits and inspections of school governing boards and schools are also available. In principle, all our reports are in the public domain.²⁴ This means that we are transparent in our working methods, judgements and assessments. Our reports can be found primarily on our website. In this chapter, we describe the way in which we communicate and we explain the different forms of reporting.

8.2 Communication

We communicate the results of our inspection activities in several ways. First, we consider which target groups will find information on our supervisory activities the most useful. We decide who may be involved in improving the quality of education or in resolving problems. Then we modify the form of our communication accordingly. In addition to the various more formal methods of reporting described below, we also use other means of communication. For example of infographics or animations. The use of social media, contributions to relevant conferences, giving lectures and organizing conferences or round table discussions are also part of our communication repertoire. Another important communication channel is our annual conference, at which we present *The State of Education*.

We not only communicate the results of our inspections, but we also provide more general information. Using the Inspectorate's helpline, parents, school governing boards and schools can, for example, ask questions about education or our supervision in general, or about specific schools. They can also express their concerns regarding education. Confidential matters can be reported to our confidential inspectors. Reports that we receive regarding education play a whistle-blowing role for us, and we consider them when we conduct our annual performance analysis and expert analysis in preparation for the four-yearly inspection. Sometimes the information provided is so serious in nature that we will carry out an inspection immediately.

8.3 Reporting

We report on the system level as well as at the levels of school governing boards and schools. We generally publish our reports on school governing boards and schools five weeks after they have been approved (article 21, section 1, WOT).²⁵

8.3.1 System level

We report on our system-level inspection activities in the following ways.

The State of Education

Every year, we report on the education system as a whole in *The State of Education*. We publish this report every spring. In it, we describe whether the education system is achieving its core functions. We also provide a picture of the quality of school governing boards and institutions, positive developments and possible concerns. When writing *The State of Education* report, we use inspection data from our four-yearly inspections, thematic school visits and data from (international) academic research. This

²⁴ Article 15 of the Education Regulation Act specifies that reports regarding a specific inspection are to be published unless the nature or scope of the inspection make this impossible.

²⁵ Article 15 of the Education Regulation Act specifies that reports on a specific inspection are to be published unless the nature or scope of the inspection make this impossible.

enables us to provide an up-to-date picture of performance across the system as a whole (see chapter 7).

We also report annually on the financial situation of educational institutions and the education system. To do this, we use financial data from the institutions themselves, as well as the supervisory activities and inspections that we conduct on the financial administration of institutions. We indicate both what is going well and point out potential risks.

Thematic reports

We report on our thematic school visits in various ways. For example, this forms one component of 'The State of Education' report. Often, we also publish a separate themed report.

8.3.2 School governing board level

The four-yearly inspection report includes our findings at the level of the school governing board. This report focuses on the school governing board and provides a complete picture of our findings and assessments at the level of governance and the inspection activities that have taken place at the schools as part of this. We also report briefly on our verification activities and – where applicable – quality inspections relating to risk assessment and/ inspections relating to financial risks. We provide no judgements or appraisals with respect to school-level verification activities. The report on this is therefore brief.

In the report, we differentiate between assessments that relate to compliance with statutory requirements on the one hand (whether the schools and the school governing board meet the basic standard of quality) and our appraisal of the school governing board's ambitions on the other hand. Finally, the report describes any remedial action required and any follow-up inspections relating to the recovery of non-compliance with the statutory requirements. The deadlines for rectifying shortcomings are also specified, where applicable (see paragraph 7.5).

Assessments at the level of the school governing board are presented together with the relevant inspection report on our website. The purpose of this is to inform stakeholders about the results of our supervisory activities. If a follow-up inspection confirms that a school governing board has taken the measures necessary to rectify the shortcomings identified, the revised assessment will be published on our website.

Targeted inspections

If previous inspections have shown that a school governing board is unable to carry out the necessary remedial measures, or if signals received indicate problems that require the immediate investigation of a specific bottleneck, the Inspectorate will carry out a targeted inspection. These inspections are carried out in the context of Article 15, WOT. A report is drafted regarding the findings and conclusions, and in principle this is published on the website of the Inspectorate.

Inspections focusing on financial administration

We report separately at the school governing board level regarding inspections that fall outside the four-yearly inspection and specifically relate to financial risks.

8.3.3 School level

We often report our findings from the inspection of schools as part of other reports on school governing boards or on the education system as a whole. Our thematic school visits, for instance, provide a general picture, and findings relating to a specific individual school cannot be recognized as such in the report. The report on the four-yearly inspection of school governing boards and schools includes sections on inspection and verification activities that took place in schools as part of the inspection of the school governing board. We report separately on inspections that we conduct in schools outside the auspices of thematic school visits and school governing board inspections. This enables parents and other interested parties to consult the results of our supervisory activities as well as the information made available by the school governing board. We do this in the instances listed below.

Report on risk-based quality inspection

In cases where we have conducted a quality inspection relating to risk assessment, we report on the results in a report that is addressed to the school governing board. In the case of the a 'Very weak'

judgement, we also send the school governing board a report issued for parents. As well as a description of our findings, our judgements for each standard are also provided. The overall assessment is also presented. We publish the school report on our website.

When the school governing board itself carries out a (follow-up) inspection on behalf of the Inspectorate, the results should in principle be reported on the Inspectorate's website by means of link to the website of the school governing board after the remedial action has been taken.

Targeted inspections

As with school governing boards, we can also carry out a specific inspection at the school level. This may relate to the inspection at the school governing board level, but it may also be carried out separately. These inspections are carried out in the context of Article 15, WOT. A report is drafted regarding the findings and conclusions, and this is published on the website of the Inspectorate.

8.4 Publication, formal response and objections

As stated in the introduction to this chapter, in principle we publish all our reports.²⁶ Once we have invited the school governing board to prepare their response to the draft version of the report, we add this and finalize the report.

If no agreement is reached with the school governing board regarding amendments that it wishes to make to the draft report, the school governing board may add a formal response to the Inspectorate's judgements and appraisals. That formal response is appended to the final report.

A school governing board may make an objection to the publication of a report if the inspection was carried out on the basis of Article 15, WOT (specific inspection, section 5.3), and in addition, a school governing board may object to the final overall judgement of 'Very weak'.

In certain cases it is possible to submit a complaint regarding the conduct of the Inspectorate. For this, we refer readers to our website (www.onderwijsinspectie.nl) for the complaints procedure.

²⁶ Article 15 of the Education Regulation Act specifies that reports on a specific inspection are to be published unless the nature or scope of the inspection make this impossible.

9. Specific applications of the inspection framework

9.1 Introduction

In this chapter, we describe a number of specific applications of and exceptions to the regular inspection framework. These relate to inter-institutional partnerships for inclusive education, and certain types of education or educational facilities

that are subject to specific legislation and regulations, which means that certain changes to the assessment framework or the working methods are required.

There are also certain types of education and facilities that we supervise, but not on the basis of the Education Regulation Act (such as Dutch educational institutions abroad) and non-publicly funded institutions (B3 schools in primary and secondary education): separate assessment frameworks have been created for these. The supervisory procedures that are applied to these types of education can be found on our website.²⁷

There are also certain types of education or educational facilities that are trial programmes. The Inspectorate is involved in those trials, but the legislation and regulations have not yet been finalized. Due to the temporary nature of trials and pilots, these are not described in this inspection framework.

In recent years, the education system has tended towards greater variation in educational routes, certification and hybrid programmes, for example. School governing boards remain responsible for every type of education that they offer. In principle, quality is assessed within the scope of the four-yearly inspection. We base this on the applicable legislation and regulations with respect to these routes.

In this chapter, we describe our supervisory activities in relation to: the governing boards of inter-institutional partnerships for inclusive education and orthopedagogic-didactic centres (section 9.2), practical education (section 9.3), initial support for non-Dutch speakers (section 9.4), internationally oriented secondary education (section 9.5), private independent examination institutions (section 9.6), continuous learning pathways in VMBO-MBO (section 9.7) and education in the Caribbean Netherlands (section 9.8).

The sections below provide an overview of the standards in the assessment framework (chapter 4 and/or 5) that do and do not apply to the educational facilities mentioned above, in some cases subject to specific amendments. The additional statutory requirements (section 5.4) also apply to all appendices. Amendments to the benchmarks (chapter 6) and the working methods (chapter 7) are also included. For the sake of clarity, the full assessment frameworks for each type of education can be found in the appendices.

9.2 Governing boards of inter-institutional partnerships for inclusive education

9.2.1 Introduction

All school governing boards are required to affiliate with one or more inter-institutional partnerships for inclusive education. The governing board of the inter-institutional partnership and the affiliated school governing boards are both jointly responsible for the provision of inclusive education. The inter-institutional partnership has its own statutory duties and these are designed to ensure a comprehensive network of facilities, so that affiliated school governing boards can fulfil their duty of care with respect to inclusive education. The inter-institutional partnership must make agreements regarding how the best possible inclusive education is provided for all pupils. The inter-institutional partnership keeps a record of these agreements in the special needs support plan. Where these agreements involve the policy of school governing boards and schools, the school governing boards are responsible for their implementation.

The law leaves plenty of scope for inter-institutional partnerships and school governing boards to provide for inclusive education according to the characteristics of the region and of their own vision. This freedom is intended in part to allow scope for more customization and for choices that suit the additional learning

²⁷ See www.onderwijsinspectie.nl.

needs of pupils in the relevant region. This requires good coordination with municipal partners, with the aim being to ensure the optimum fit between education and the youth policy of the relevant municipality, including youth welfare support. The inter-institutional partnership will also reach agreements on this in its special needs support plan, and will consult the municipality and other partnerships in the region about this.

Another important responsibility of the inter-institutional partnership is to provide advice on additional support and pathways to special schools and facilities. The inter-institutional partnership thus plays a central role in the allocation of additional support.

Supervision should provide an insight into the extent to which inter-institutional partnerships are successfully fulfilling their duties.

Orthopedagogic-didactic centres

An inter-institutional partnership may choose to include an orthopedagogic-didactic centre in the partnership in order to ensure that a comprehensive network of facilities is provided. An orthopedagogic-didactic centre is an educational facility for pupils who require a specific pedagogical and didactic approach. This means that they are temporarily unable to take part in education at a regular school, even with extra support. The facility thus provides school governing boards with the opportunity to fulfil their duty of care to specific pupils. Because the pupils concerned remain registered at their regular school and the school governing board therefore remains responsible for the pupils' progress, the school governing board also benefits when facilities of adequate quality are being provided.

The quality of education at an orthopedagogic-didactic centre is the responsibility of the governing board of the inter-institutional partnership that the centre is part of. The special needs support plan states the position and function of the orthopedagogic-didactic centre within the comprehensive facilities network of the inter-institutional partnership, as well as which pupils may be eligible to receive (part of) their education at an orthopedagogic-didactic centre.

Supervision focuses on assessing the quality of education provided by the orthopedagogic-didactic centre and the extent to which the governing board of the inter-institutional partnership has sufficient oversight on quality and is able to achieve improvements. It is important for school governing boards that the education provided is of adequate quality because they are responsible for their pupils' progress. After all, those pupils remain enrolled at their regular schools.

9.2.2 Amendments to the assessment framework and decision criteria

Assessment framework and decision criteria for governing boards of inter-institutional partnerships
The assessment framework for the governing boards of inter-institutional partnerships for inclusive education consists of two quality areas, each of which is subdivided into three standards.

The quality area of Governance, Quality Assurance and Ambition (GQA) is subdivided into three standards that include direction, implementation and evaluation. These standards are interrelated and they focus on the system of quality assurance and governance. That means that we consider these standards in conjunction with one another. If an inter-institutional partnership has partnered with an orthopedagogic-didactic centre, when assessing these standards we also consider whether the school governing board is fulfilling its duty of care for the quality of education at that centre.

The quality area of Realization of Inclusive Education (RIE) focuses on the statutory tasks relating to inclusive education that are specifically reserved for the inter-institutional partnerships and that are related to fulfilling the societal duty of providing education that is inclusive. These statutory tasks are encapsulated in the three standards in the quality area of Realization of Inclusive Education.

Judging the standards in these two quality areas indicates whether the school governing board is capable of achieving, safeguarding and continuing to improve the basic standard of quality in the inter-institutional partnership through its governance activities. Using this information on results and quality of governance, we are able to make decisions regarding (follow-up) supervision in a manner that is proportionate (see chapter 7).

The figure below shows this assessment and the benchmarks concerned.

Assessment at the school governing board level	Decision criteria
Good	Two standards from the quality area of Governance, Quality Assurance and Ambition are 'Good' and the third is 'satisfactory' or higher and two standards from the quality area of Realization of Inclusive Education, including the standard for Comprehensive network, are 'Good' and the third is 'satisfactory' or higher.
Satisfactory	All three standards from the quality area of Governance, Quality Assurance and Ambition are 'satisfactory' or higher <i>and</i> in the quality area of Realization of Inclusive Education, at least the standard for Comprehensive network and one other standard are 'satisfactory'.
Unsatisfactory	One (or more) standard(s) from the quality area of Governance, Quality Assurance and Ambition is 'unsatisfactory'. Or the standard for Comprehensive network from the quality area of Realization of Inclusive Education is 'unsatisfactory'.

Assessment framework and decision criteria for orthopedagogic-didactic centres

To assess the quality of education provided by the orthopedagogic-didactic centre, we apply the assessment frameworks for primary education (for centres that provide primary education) or secondary education (for centres that provide secondary education), as described in Chapter 5 of the relevant frameworks. Because the pupils at the centre continue to be registered at a regular school, the results that they achieve count towards those schools. This means we do not make an assessment of the standard LO1 Results at the centre. For this reason, for the assessment and appraisal of the quality of the orthopedagogic-didactic centre, the decision criteria for schools where the results cannot be assessed apply (see section 6.5.2 of the relevant frameworks).

9.2.3 Procedure

Working methods for the supervision of governing boards of inter-institutional partnerships for inclusive education

The working method for supervising the boards of inter-institutional partnerships largely corresponds to that for school governing boards. The difference is that during the expert analysis (section 7.4.1, part 1. Analysis), we consult stakeholders in the inter-institutional partnership when supervising an inter-institutional partnership. We do this by means of round table meetings. These meetings help to determine how the inspection activities are designed.

During an inspection, we may also consult regional partners, such as the municipality, youth welfare support and school attendance officers.

When supervising an inter-institutional partnership, we also consider whether the affiliated schools are implementing the partnership's policy in practice. This policy is described in the special needs support plan of the inter-institutional partnership. We also assess the implementation of the inter-institutional partnership's policy and the results achieved by schools by means of verification activities.

Such activities are part of our review of the effectiveness of quality assurance within the inter-institutional partnership. We verify whether schools are complying with the agreements in the special needs support plan. We expect the school governing board of the inter-institutional partnership to have information on the implementation of those agreements in practice, and to respond accordingly. In addition, this gives us an insight into certain aspects of inclusive education at the schools visited. The results of the verification activities do not lead to an assessment concerning the schools, but provide an indication of whether they are complying with the agreements in the special needs support plan and regarding the implementation of the policy of the inter-institutional partnership.

Working method for supervision of orthopedagogic-didactic centres

The working method described in chapter 7 also applies to the supervision of the quality of education at orthopedagogic-didactic centres.

9.3 Practical education

9.3.1 Introduction

The aim of practical education is to guide pupils towards employment or further education. It is characterized by customization and personalized learning: every pupil follows his or her own learning pathway, which reflects his or her abilities and preferences. Theory is brought to life and new layers of knowledge are added through practical courses and internships. All students in practical education have received a statement of admissibility for this form of education from the inter-institutional partnership.

Practical education focuses mainly on preparing pupils for themes that are important to them: living, working, leisure and citizenship, and learning. Within these themes, pupils learn to operate as well and as independently as possible within the school and society. Pupils who have successfully completed the programme in practical education receive a diploma from the school.²⁸

9.3.2 Amendments to the assessment framework and decision criteria

Amendments to the assessment framework relate to the standards of Provision, Monitoring Pupils' Achievements and Support and Results.

- The standard for Provision has been modified because the content of the education is different from that for regular secondary education.
- For each pupil the school creates a progress and development perspective plan which describes which (final) objective is being pursued and how that pupil's education is tailored to achieving this goal. The standard of Monitoring Pupils' Achievements and Support has been modified accordingly.
- In the standard for Teaching Strategies, the term 'customized' has been added to make it clear that this concerns specific action tailored to the target group.
- The standard Completion of education has been modified because the pupils do not take an examination but receive a school diploma or certificate.
- The standard for Results has been amended because there are no decision criteria for practical education. The individual goals are considered instead.

All other standards apply unchanged. The standard of Practical training/internship has been added to the assessment framework because of its importance for practical education.

Decision criteria

For a school-level inspection, we draw our conclusion based on our assessments of the standards that relate to the quality of education according to the decision criteria from chapter 6. Because no decision criteria are available for the results of pupils at practical schools, the decision criteria apply for schools where the results cannot be assessed (section 6.5.2).

The entire assessment framework for practical education can be found in appendix 2.

9.3.3 Procedure

The working method for supervision is the same as that described in chapter 7.

9.4 Initial support for non-Dutch speakers

9.4.1 Introduction

Children who come to the Netherlands from abroad and who have not yet learned enough Dutch to follow regular secondary education may receive initial support for non-Dutch speakers (known as EOA). These include asylum seekers, refugees, children who have come to the Netherlands as part of family

²⁸ Legislation has been passed by the Senate and House of Representatives (House of Representatives, session 2020-2021, 35 580, no. 2 (draft legislation)) which stipulates, among other things, that pupils in practical education receive a school diploma if the director judges that they qualify for this. This law is expected to take effect on August 1, 2021. Standard TLP6 will only be assessed if the said draft legislation has been adopted and has taken effect when the inspection framework is adopted.

reunification and labour migrants (also known as legal alien minors). Pupils spend two years in EOA, in principle. They then move on to regular secondary education or further education.

There are EOA centres that have their own location or BRIN number, but most EOA centres are affiliated with a particular type of education or a department in a secondary school.

Supervision of the support provided for non-Dutch speakers is an integral part of the supervision of schools that provide secondary education. The methods described in this inspection framework are therefore applicable.

9.4.2 Amendments to the assessment framework and decision criteria

Amendments to the assessment framework relate to the following standards:

- The standard of Curriculum has been amended. Pupils in EOA follow an intensive programme to learn Dutch and prepare to enter regular education.
- The standard for Monitoring Pupils' Achievements and Support has been amended because all pupils whose first language is not Dutch have different development goals and fulfilling their learning needs is approached differently in regular secondary education.
- The standard of Teaching Strategies has been amended because in this case it involves specific and customized teaching strategies for newcomers.
- The standard for Completion of Secondary Education has been amended because education for non-native speakers of Dutch sometimes involves a transition into regular secondary education, but much more frequently it involves the completion of secondary education and a transition to senior secondary vocational education.
- The standard for Results is amended because there are no decision criteria for non-native speakers. The individual goals are considered instead.

In cases where the EOA centre is affiliated with a department of a secondary school, the statutory requirements for the school plan, the school prospectus and participation bodies only apply to the school to which the EOA centre is affiliated. The EOA centre must be addressed in the relevant documents and regulations.

Decision criteria

For a school-level inspection of an EOA centre with its own location or BRIN number, we draw our conclusion based on our assessments of the standards that relate to the quality of education according to the decision criteria from chapter 6. Because no decision criteria are available for the results of pupils in EOA, the decision criteria apply for schools where the results cannot be assessed (section 6.5.2).

For EOA centres that are affiliated to a specific type of education or department of a secondary school, we also assess the standards set out in the appendix. The school governing board of the secondary school is responsible for the quality of education at the EOA centre, and we will assign any remedial actions to the school governing board, where applicable.

Appendix 3 includes the complete assessment framework for EOA centres.

9.4.3 Procedure

The working method for supervision is the same as that described in chapter 7.

9.5 Internationally oriented secondary education

9.5.1 Introduction

Internationally oriented secondary education is accessible to students who:

- do not hold Dutch nationality and have at least one parent, legal guardian or carer who is working temporarily in the Netherlands or in a border area of the Netherlands.
- hold Dutch nationality and have been educated abroad in the education system of another country for at least two years, due to the fact that at least one of their parents, legal guardians or carers has been working abroad for a certain period of time.
- hold Dutch nationality and have at least one parent, legal guardian or carer who, according to a

written statement from an employer, will be working abroad for at least two years within two years of the pupil's date of admission, and who will also be in the care of that/those parent(s), legal guardian(s) or carer(s) abroad.

- have completed a suitable previous education (successfully completed HAVO 5 or VWO 4) and have sufficient command of the English language.

With respect to internationally oriented secondary education, which is in all cases a department or location within a regular (Dutch-language) school, the Inspectorate supervises the requirements for funding and the additional rules for internationally oriented secondary education (policy rule for internationally oriented secondary education, 2010).

9.5.2 Amendments to the assessment framework and decision criteria

In principle, we apply the regular assessment framework for secondary education when assessing internationally oriented secondary education. However, in view of the specific situation and nature of departments for international education, some amendments to the standards below are necessary:

- The standard of Curriculum has been amended because these schools follow a different curriculum.
- The standard of Monitoring Pupils' Achievements and Support has been amended because the lack of internationally oriented practical education and special education sometimes necessitates additional external support.
- Some amendments have also been made for the standard for Completion of Secondary Education because this takes a different course.
- The standard for Results has been amended because results cannot be assessed due to the fact that the Dutch final examinations are not taken and many pupils leave or arrive half-way through a year.

In addition, certain amendments have been made to the additional statutory requirements. The most important of these is the parental contribution. Admission to the international department is dependent on making this contribution. The school governing board determines how much the amount of this parental contribution is.

Decision criteria

For the overall assessment, the decision criteria described in chapter 6 are applied. Because no decision criteria are available for the results of pupils in internationally oriented secondary education, the decision criteria apply for schools where the results cannot be assessed (section 6.5.2).

Appendix 4 includes the complete assessment framework for internationally oriented secondary education.

9.5.3 Procedure

The working method for supervision is the same as that described in chapter 7.

9.6 Supervision of adult secondary education (VAVO) and private independent examination institutions (B2 schools)

9.6.1 Introduction

In this section we describe the supervision of secondary education that is provided by:

- government-funded educational programmes in secondary education for adults (known as VAVO) at regional training centres (ROCs);
- non-publicly funded educational programmes in VAVO;
- non-publicly funded/private independent examination institutions.

The latter two types of education are provided in conjunction with private institutions.

Publicly funded (pursuant to Article 1.3.1, sections 1 and 2, WEB) and non-publicly funded (pursuant to Article 1.4a.1, WEB) VAVO educational programmes lead to the attainment of a full diploma or of one or more certificates.

Private independent examination institutions (known as 'B2 schools') (pursuant to Article 56, WVO), teach and prepare students to obtain a full secondary education diploma. These educational programmes are provided by school governing boards that also provide recognized diplomas for non-publicly funded VAVO programmes. Pupils in B2 schools and non-publicly funded VAVO are often in the same class and follow the same education.

Two laws apply to these types of schools: the Secondary Education Act (WVO) and the Education and Vocational Education Act (WEB).

VAVO programmes at ROCs meet the statutory requirements of the WEB, insofar as they relate to VAVO, and non-publicly funded (private) programmes comply with the WVO (pursuant to Article 56) and the WEB (pursuant to Article 1.4a.1).

Because these forms of education are so similar, a single assessment framework has been developed. The basic standard of quality describes the basic quality requirements that both forms of education must meet. Below we provide an overview of the additional basic quality requirements for VAVO or B2 schools, wherever applicable. For VAVO, a distinction can be made between the statutory requirements for private VAVO institutions and publicly funded VAVO institutions that fall under the governing board of an ROC. A distinction is also made in statutory underpinning, where applicable.

At the governing board level, the assessment framework is largely the same as the frameworks applied to senior secondary vocational education and secondary education; for B2 institutions, the assessment framework is largely the same as that applied to non-publicly funded MBO institutions. The latter assessment framework can be found in Appendix 2 of the 2021 Inspection Framework for MBO.

9.6.2 Amendments to the assessment framework and decision criteria

VAVO programmes at ROCs must meet the statutory requirements of the WEB, insofar as they relate to VAVO, and non-publicly funded (private) programmes must comply with the WVO and the WEB. We list the exceptions to this below.

The amendments in the assessment framework (compared to the assessment framework for MBO and VO) relate to all the standards. There are no legal requirements for VAVO and B2 schools regarding civic education, combating disadvantage, participation in an inter-institutional partnership for inclusive education or participation structures.

A number of standards are not included in this assessment framework, specifically School Climate and Social and Civic Skills. The standard for Internship/Practical Training only applies to B2 institutions insofar as it relates to the education types VMBO-B, VMBO-K and VMBO-G.

Different agreements have also been made with these schools regarding learning outcomes. Two indicators have been established for Results (standard LO1), with respect to subjects that have been completed with a pass and the difference between the marks for the school examination and the central examination. Appendix 5 includes the complete assessment framework.

Decision criteria

The decision criteria from section 6.5 apply to assessing the quality of education. B2 schools and private VAVO are not eligible for a 'Good' appraisal.

Decision criteria for VAVO

Overall assessment for educational programme	Decision criteria
Good ²⁹	All standards are at least 'satisfactory' and the standard for Implementation and Quality Culture (MQA2) is 'Good', as are at least two standards from the other quality areas in the assessment framework for educational programmes. There is compliance on all additional statutory requirements assessed.
Satisfactory (basic standard of quality)	The standards for Successful Completion Rate, Monitoring Pupils' Achievements and Support, Teaching Strategies and Safety and Security are 'satisfactory', and no more than one other standard in the areas of Teaching-Learning Process or Secure Environment and Atmosphere is 'unsatisfactory'. The standard of Assurance of Certification has also been assessed as 'satisfactory'.
Unsatisfactory	Unsatisfactory quality of examinations: the standards of Assurance of Certification and/or Completion of Education are 'unsatisfactory'.
Unsatisfactory	The standard for Successful Completion Rate or Teaching Strategies or Safety and Security is 'unsatisfactory', or two or more other standards in the areas of Teaching-Learning Process or Secure Environment and Atmosphere are 'unsatisfactory'.
Very weak	The standard of Successful Completion Rate is 'unsatisfactory', and Teaching Strategies or Secure Environment are 'unsatisfactory'.

Benchmark for VAVO, if Successful Completion Rate is not assessed.

Overall assessment for educational programme	Benchmark
Good ³⁰	All standards are at least 'satisfactory' and the standard for Implementation and Quality Culture (MQA2) is 'Good', as are at least two standards from the other quality areas in the assessment framework for educational programmes. There is compliance on all additional statutory requirements assessed.
Satisfactory (basic standard of quality)	The standards for Development and Supervision, Teaching Strategies and Safety and Security are 'satisfactory', and no more than one other standard in the areas of Teaching-Learning Process or Secure Environment and Atmosphere is 'unsatisfactory'. The standard of Assurance of Certification has also been assessed as 'satisfactory'.
Unsatisfactory	Unsatisfactory quality of examinations: the standards of Assurance of Certification and/or Completion of Education are 'unsatisfactory'.
Unsatisfactory	The standard for Development and Supervision or Teaching Strategies or Safety and Security is 'unsatisfactory', or more than one of the other standards in the areas of Teaching-Learning Process or Secure Environment and Atmosphere are 'unsatisfactory'.
Very weak	Two of the following standards are 'unsatisfactory': Development and Supervision, Teaching Strategies, Safety and Security.

²⁹ A 'Good' appraisal is only applicable to publicly funded VAVO education.

³⁰ A 'Good' appraisal is only applicable to publicly funded VAVO education.

9.6.3 Procedure

The working method for supervision is the same as that described in chapter 7. Measures that are part of recovery and improvement also apply to these schools in certain situations. If an escalation of supervision becomes necessary, rights may be revoked by the relevant minister:

With regard to publicly funded VAVO, the examination license may be revoked in the event of inadequate quality of examination procedures, pursuant to Article 6a.2.1, WEB.

With regard to non-publicly funded VAVO, the recognition of diplomas may be withdrawn in the event of inadequate quality of examination procedures, pursuant to Article 6a.1.2, WEB.

In addition, the examination license may also be withdrawn in the event of inadequate examination quality, pursuant to Article 6a.2.1, WEB.

For non-publicly funded schools with an examination license, the right to award diplomas may be withdrawn (Article 59, WVO).

9.6.4 Procedure for the start of quality inspection

At new institutions, we conduct a quality inspection covering three or four quality areas. These areas are Teaching-Learning Process, Secure Environment and Atmosphere and, if the institution has already certified participants, Certification. We also consider the situation in the area of Governance, Quality Assurance and Ambition. Supervision consists of a quality inspection with respect to one study programme. The results of this inspection are used to plan the four-yearly inspection.

9.7 Continuous learning pathways, VMBO-MBO

9.7.1 Introduction

A continuous or integrated learning pathway is a joint educational programme that extends from the third year of VMBO up to and including an MBO diploma (at level 2, 3 or 4).

A VMBO-MBO continuous learning pathway ultimately leads to an MBO diploma at level 2, 3 or 4. The student also obtains a VMBO diploma. The integrated learning pathway that leads to a level 2 diploma can be completed without obtaining a VMBO diploma.

In the case of a continuous or integrated VMBO-MBO learning pathway, the pupil is registered at the VMBO school in the first two years of the learning pathway (the third and fourth years of VMBO). From the third year of the learning pathway onwards, the student is registered with the MBO institution.³¹

The VMBO school and the MBO institution work together on the basis of a cooperation agreement, in which they agree matters such as the content of the learning pathway and how the day-to-day management of the learning pathway is structured. The education and examination programme is recorded in the combined TSLP/OER.

9.7.2 Amendments to the assessment framework and decision criteria

We regard continuous VMBO-MBO learning pathways as separate objects of supervision, subject to legislation that also applies to the sectoral frameworks for secondary education and MBO (see chapter 1 of both frameworks).

When we inspect a continuous learning pathway, we apply an assessment framework that has been developed specifically for this purpose, and which includes elements of the assessment framework for secondary education and the assessment framework for MBO.

Due to the differences in legislation, some standards and quality areas have been specifically modified to comply with (legislation on) the continuous VMBO-MBO learning pathway. This concerns:

³¹ During the first two years of the learning pathway, the pupil is registered at the secondary school, legislation and regulations regarding secondary education apply and the secondary school is responsible (with the exception of the MBO education/examination that is offered during that period. The MBO school always remains responsible for this). After two years, the young person progresses to MBO, and the legislation and regulations pertaining to MBO then apply (with the exception of the secondary education/examination and certification that takes place during that period; VMBO remains responsible for this).

- The quality area of Management, Quality Assurance and Ambition (MQA) The underlying standards MQA1, MQA2 and MQA3 are subject to statutory requirements for the collaboration agreement on VMBO-MBO continuous learning pathways. For this reason, these standards from the sector-specific assessment frameworks in the assessment framework for the continuous VMBO-MBO learning pathway have been expanded to include these statutory requirements.
- Both the standard of Completion of Education from the secondary education sector framework and the quality area of Quality Assurance and Completion of Education from the MBO sector framework may apply to the continuous VMBO-MBO route. In the assessment framework, these standards have been adapted for the VMBO-MBO learning pathway regarding the combined TSLP/OER. TLP6 applies to VMBO; BA1 and BA2 apply to MBO.
- The same applies to the standard of Results from the sectoral framework for secondary education and Successful Completion Rate from the sectoral framework for MBO. Here, too, both standards apply to the continuous VMBO-MBO pathway. The assessment framework specifically states when which requirements must be met.
- The continuous VMBO-MBO learning pathway includes specific statutory requirements regarding planned teaching time. The learning pathway therefore has a specific standard for planned teaching time.

The standards of Provision, Developmental and Supervision, Teaching Strategies, (Professional) Practical Training/Internship, and Secure Environment and Atmosphere are only slightly different between the sectoral frameworks for VMBO and MBO. The description of these standards has been modified on the basis of the sectoral frameworks, to reflect the specific situations of continuous VMBO-MBO learning pathways.

The standards LO2 (Social and Societal Competences) and LO3 (Subsequent Achievement) are both included in the assessment framework for the VMBO-MBO continuous learning pathway on the understanding that the LO2 standard only applies in secondary education and the LO3 standard only in MBO.

Decision criteria

For an inspection at the level of a VMBO-MBO learning pathway, we base our conclusions on the standards that relate to the quality of education, according to the following decision criteria:

Overall assessment for educational programme	Decision criteria
Good	All standards are at least 'satisfactory' and the standard for Implementation and Quality Culture (MQA2) is 'Good', as are at least two standards from the other quality areas in the assessment framework for educational programmes. There is compliance with all additional statutory requirements assessed and financial continuity is adequate at the school governing board level.
Satisfactory (basic standard of quality)	The standards for Development and Supervision, Teaching Strategies, Training for Professional Practice, and Safety and Security are 'satisfactory', and no more than one other standard in the areas of Teaching-Learning Process or Secure Environment and Atmosphere is 'unsatisfactory'. The standard of Assurance of Certification has also been assessed as 'satisfactory'.
Unsatisfactory	Unsatisfactory quality of examinations: the standards of Assurance of Certification and/or Completion of Education are 'unsatisfactory'.
Unsatisfactory	The standard for Monitoring Pupils' Achievements and Support or Teaching Strategies or Safety and Security or Vision, Ambitions and Goals is 'unsatisfactory', or two or more other standards in the areas of Teaching-Learning Process and/or Secure Environment and Atmosphere are 'unsatisfactory'.

On the basis of current legislation (in 2020) we cannot arrive at a 'Very weak' assessment regarding a VMBO-MBO continuous learning pathway.

The complete assessment framework for the VMBO-MBO continuous learning pathway can be found in appendix 6.

9.7.3 Procedure

We regard the continuous learning pathway as an independent object of supervision, similar to a department in secondary education or an educational programme in MBO. The pathway is inspected or assessed according to the assessment framework.

We inspect a continuous learning pathway as part of the four-yearly inspection that we carry out with respect to a school governing board for secondary or MBO education, or as part of system-level inspections or risk assessments, or inspections relating to a 'Good' appraisal. We inform both governing boards about the inspection of the continuous learning pathway in advance. We address the assessments relating to the inspection of the continuous learning pathways to both governing boards, even if the four-yearly inspection is only being carried out for one of them.

The cooperation agreement that underlies the continuous learning pathway and the combined TSLP/OER form the basis for our supervision. This sets out the mutual agreements and the division of responsibilities. We place any shortcomings in the continuous learning pathway on the agenda for both parties. In the event of specific and demonstrable shortcomings that occur solely under the responsibility of one of the two parties, we reserve the right to carry out a further inspection into the relevant part of the continuous VMBO-MBO learning pathway using the sector-specific assessment framework.

9.8 Education in the Caribbean Netherlands

9.8.1 Introduction

Since 10 October 2010, Bonaire, St. Eustatius and Saba have been special municipalities of the Netherlands. These islands are collectively known as the Caribbean Netherlands. We supervise education in the Caribbean Netherlands (primary education, secondary education, secondary vocational education, higher education, and we also supervise related specific facilities (social opportunity programmes for young people and expertise centres for special needs care). We also fulfil the role of confidential inspectors for the Caribbean Netherlands.

9.8.2 Amendments to the assessment framework and decision criteria

Wherever possible, we review education in the Caribbean Netherlands using the same inspection frameworks as in the European Netherlands (see chapters 1 to 8). However, there are some differences in the assessment framework, decision criteria and working methods. This is because specific legal and regulatory provisions apply in the Caribbean Netherlands. A slightly modified approach also helps us to respond better to the particular educational context of the Caribbean Netherlands. For example, Dutch is a second language for the vast majority of pupils and students in the Caribbean Netherlands. There are also no schools for special education or inter-institutional partnerships for inclusive education in the Caribbean Netherlands.

Assessment framework

The assessment framework for the Caribbean Netherlands is based on the Primary Education Act for the Caribbean Netherlands (WPO BES), the Secondary Education Act for the Caribbean Netherlands (WVO BES) and the Adult and Vocational Education Act for the Caribbean Netherlands (WEB BES). These pieces of legislation differ from the laws that apply in the European Netherlands. In addition, some articles of the law have been incorporated into law but are not yet in force.³² Finally, additional regulations for secondary and vocational education are in force on St. Eustatius and Saba with respect to English-language education on these islands.³³ The full assessment framework can be found in Appendix 7. These contain the same standards as the assessment framework for the European Netherlands. However, in places the descriptors of the basic standard of quality have been amended due to the different legislation and regulations.

Decision criteria

We wish to apply the same decision criteria in the assessment framework for the Caribbean Netherlands as in the European Netherlands as soon as this is possible. However, we cannot yet form an opinion on the standard for Learning Outcomes because the basis for this standard has not yet been set down in the legislation and regulations for the Caribbean Netherlands: no decision criteria have been established. In the long term we strive to assess learning outcomes for the Caribbean Netherlands. This will happen as soon as the amended legislation and regulations on this point are in force and island decision criteria for the outcomes have been agreed in consultation with all those involved and laid down in the legislation and regulations.

In addition to the standard level, the Inspectorate also gives an overall assessment at the school level. For the time being, we limit ourselves to the overall assessments of 'satisfactory' or 'unsatisfactory'. This assessment is based on the decision criteria in place that we use when we cannot yet assess learning outcomes. In this context, there is no legal basis for the overall assessment of 'very weak' in the Caribbean Netherlands at present. We therefore refrain from this assessment. As soon as that legal basis is in place, we will be able to assign the assessment of 'very weak'. We do, however, assign a 'Good' appraisal within this assessment framework, under the same conditions as in the European Netherlands. Shortcomings with respect to statutory requirements may lead to an 'unsatisfactory' assessment with respect to standards and possibly in the overall assessment regarding the school/educational

³² Provisions that are based on legislation that has been passed but has not yet entered into force are shown in square brackets in the assessment framework.

³³ As of 1 August 2021, the Decree on Saba Comprehensive School and Gwendoline van Puttenschool BES will come into effect, replacing the Temporary Decree on Saba Comprehensive School and Gwendoline van Puttenschool BES. The Decree indicates that the schools mentioned are subject to the requirements of the WVO BES, with a number of exceptions and exemptions (including the language of instruction). From that date onwards, the schools concerned will be assessed using the secondary education version of the Education Assessment Framework for the Caribbean Netherlands.

programme. An 'unsatisfactory' assessment for a standard leads to an order for remedial action, in accordance with supervision in the European Netherlands (section 7.5).

Because of the inability to assess learning outcomes, the overall judgement Very Weak has not yet been legally established in the Dutch Caribbean. Therefore we have not yet issued such a judgement. As soon as the assessment is laid down in law, we will also be able to issue the judgment Very Weak.\

Practical education

In the Caribbean Netherlands there are a few schools and special places of education where practical education is provided. Practical education focuses mainly on living, working, citizenship, learning and leisure. Within these themes, pupils learn to operate as well as possible within the school and society. This means that some standards have been made slightly more demanding with respect to practical education, in accordance with the revisions made for practical education in the European Netherlands (for the revised standards, see Appendix 2):

- The standard for Provision has been modified because the content of the education is different from that for regular secondary education.
- For each pupil the school creates a progress and development perspective plan which describes which (final) objective is being pursued and how that pupil's education is tailored to achieving this goal. The standard of Monitoring Pupils' Achievements and Support has been modified accordingly.
- In the standard for Teaching Strategies, the term 'customized' has been added to make it clear that this concerns specific action tailored to the target group.
- The standard Completion of education has been modified because the pupils do not take an examination but receive a school diploma or certificate.
- The standard for Results has been amended because there are no decision criteria for practical education. The individual goals are considered instead.

All other standards apply unchanged. The standard of Practical training/internship has been added to the assessment framework because of its importance for practical education.

9.8.3 Procedure

Governance-oriented supervision in the Caribbean Netherlands deviates somewhat from the approach usually taken. At this stage, we use a two-year cycle for quality assessments at the level of the school or educational programme. In principle, a progress meeting/board meeting is held with each school governing board and the relevant school leaders one year and a quality assessment is carried out the other year. During these inspections, we therefore carry out an assessment regarding the standards that are necessary for the assessment of basic quality requirements. The inspection relating to these standards can be carried out proportionally. Moreover, in the long term we strive to carry out an assessment for quality assurance at the level of the school governing board once every four years. The latter corresponds with our approach in the European Netherlands.

Appendix: framework Caribbean Netherlands for secondary education

This appendix shows the assessment framework for primary education in the Caribbean Netherlands.

The explanation can be found in paragraph 9.8.

QUALITY AREA OF GOVERNANCE, QUALITY ASSURANCE AND AMBITION (GQA)

GQA1. Vision, ambitions and goals

The school governing board has a vision of quality, it has identified ambitions and goals in relation to that vision, and it seeks to achieve those.

Basic standard of quality

The school governing board has a vision of good education and the associated governance. That vision has been interpreted appropriately and in concrete terms in the form of ambitions, goals and the associated policy. These make it possible to monitor quality, the results achieved by education and the associated requirements. To this end, a system of quality assurance has been established that enables the school governing board to guarantee the basic quality requirements for education.

The goals relate to compliance with statutory requirements, at minimum, including the statutory requirements that relate to the curriculum, the didactic process and the assessment policy and examinations. The vision, ambitions and goals also address the implications of previous results of evaluation and the results of internal and external dialogue.

The school governing board works with the schools to ensure that the vision, ambitions, goals and policy lead to improvements in the education that pupils receive. The schools, in turn, formulate goals that match the needs of pupils with respect to their progress through the education system.

The school governing board defines the requirements that must be met in order to achieve those goals, including the allocation and administration of (financial) resources, in order to guarantee the quality of the teaching-learning process, appropriate qualifications for pupils, the atmosphere in the school and the results. To this end, the school governing board sets a multi-annual budget that covers several years which clarifies the relationship with policy and the goals. In order to achieve (financial) quality, an effective division of responsibilities between the internal supervisory board, the school governing board and the schools has been agreed upon, based on the applicable legislation and regulations.

Additional ambitions

- Which aspects of the vision, ambitions and goals surpass basic quality requirements?
- To what extent have these been achieved and what effects does the school governing board observe in this regard?
- Article 2, section 2, WVO BES: Education is organized in such a way that pupils can undergo an uninterrupted process of development; education is geared to achieving progress in the development of the pupils.
- Article 3, section 8, RJO BES: The school governing board includes a continuity section in the annual report.
- Articles 47 and 50, section 4, WVO BES: The school governing board ensures quality at its schools using a system of quality assurance.
- Article 50, sections 1, 2 and 3, WVO BES: The school governing board ensures that all its schools have a school plan. In all cases, the school plan describes the policy on education, staffing policy and the system of quality assurance. The school support profile is included in the description of

policy on education. This includes a description of the facilities available for pupils who need additional support.

- Article 56, section 1, subsection c, WVO BES: The internal supervisory board ensures that the school governing board acquires its funds lawfully and spends and uses its funds efficiently and lawfully.
- Article 77, section 6, WVO BES: Every year, the school governing board determines policy with regard to staffing across the different categories of staff at the schools.
- Article 79, WVO BES: Pursuant to the provisions of the management statute, information on quality must be made available to the relevant persons.
- Article 172, WVO BES, Article 178a, WVO BES [in conjunction with AMvB] and Article 20, WVO BES Funding Decision: The school governing board must use government funding efficiently and lawfully [and must avoid any evidently inefficient use of the (financial) resources available].
- Article 175, section 1, WVO BES and article 3, section 8, RJO BES: Every year, the school governing board prepares an annual report which includes the results of financial policy.
- RJO, in conjunction with article 175, WVO BES: The manner in which the school governing board reports on financial administration is consistent with the regulations set out in the RJO BES.

GQA2. Implementation and quality culture

The school governing board, together with the schools, achieves the goals relating to quality, promotes a quality culture, sets parameters and makes interim adjustments where necessary.

Basic standard of quality

As part of its system of quality assurance, the school governing board implements the vision and goals pertaining to the quality of education with the schools in an effective manner. There is an honest and transparent quality culture which contributes to the goals that have been set.

The school governing board promotes a quality culture that focuses on cooperation, learning and improvement, so that the goals and ambitions can be realized. The school governing board ensures that educational leadership is firmly anchored in the organization across all levels. The school governing board also encourages school management and teams to work together on their professionalism in relation to the relevant competence requirements, and seeks to instil a culture of improvement.

Within that quality culture, the school governing board carries out quality assurance that focuses on the quality of education, the agreements in the special needs support plan for the inter-institutional partnership for inclusive education, and compliance with statutory regulations. The school governing board encourages and ensures that implementation is consistent with policy, so that the goals identified are achieved. The school governing board monitors the implementation of the policy and the intended improvements and makes interim adjustments where necessary.

The (financial) resources available contribute to the achievement of the objectives set by the school governing board and are used efficiently and lawfully. Monitoring this is part of the remit of the internal supervisory board. The school governing board prevents any evidently inefficient use of available (financial) resources. In addition, the school governing board focuses on effective financial administration, such that the continuity of education is guaranteed and funding is acquired lawfully.

The internal supervisory board also performs its duties independently and correctly and is facilitated in this by the school governing board.³⁴ The school governing board ensures proper employee participation and operates in accordance with a Code of Good Governance, explaining any deviation from this in the annual report. The school governing board also establishes the examination committee and appoints its members. Finally, the school governing board ensures the effective processing of internal and external signals and complaints.

³⁴ According to Article 1, subsection c, RJO: The entirety of the reporting documents consisting of the annual accounts, the management report and the other information referred to in Article 392, Title 9, Book 2 of the Dutch Civil Code.

Additional ambitions

- Which aspects of implementation and quality culture surpass basic quality requirements?
 - To what extent have these been achieved and what effects does the school governing board observe in this regard?
-
- Article 3, section 8, RJO BES: The school governing board includes a continuity section in the annual report.
 - [Article 23a, Decision on Final Examination in Secondary Education BES: The school governing board establishes one or more independent and expert examination committee(s) for the purpose of overseeing the quality of testing and examination at the school, such that the specific requirements mentioned in this article are fulfilled.]
 - Articles 47 and 50, section 4, WVO BES: The school governing board and school management ensure compliance with the law and that, where necessary, improvement measures are taken. That means, for example, that the school governing board and the schools have an insight into the quality of education. The functioning of the quality cycle must play a central role in this.
 - Article 50, sections 1 and 3, and article 88, WVO BES: The school governing board provides qualified staff and enables them to maintain and expand their competences.
 - Article 51, section 1, subsection e in conjunction with Article 5260 WVO BES: The school governing board communicates on this in the school prospectus(es).
 - Article 52, WVO BES: The school governing board has a complaints procedure that provides for the proper handling of complaints.
 - Article 3.39, WVO 2020: The school governing board adheres to the legal obligations concerning the notification of, consulting on and reporting of a possible sexual offense in the case of there being reasonable grounds for the suspicion of a possible sexual offense. In doing so, the school governing board immediately informs the confidential inspector.
 - Article 54, WVO BES: The school governing board is responsible for ensuring a well-managed school, including separation between management and supervision, and based on lawful arrangements for management and governance.
 - Article 55, section 2, WVO BES: The internal supervisory board (or its members) functions independently of the school governing board.
 - Article 56, section 1, and article 175, section 1, WVO BES: The internal supervisory board supervises the execution of the duties by the school governing board and the exercise of its powers, assists the school governing board by providing advice and has a number of tasks at the least.
 - Article 172, WVO BES: The school governing board ensures efficient and lawful use of government funding.
 - Article 172a, WVO BES: The school governing board manages the resources of the school in such a way that the continued existence of the school is assured.
 - Article 175, section 1, WVO BES: The school governing board must apply a code of good governance, providing an account of any deviations from this in the annual report.
 - Article 178a, section 4, WVO BES: In the event of any obviously inefficient use of funds, financial consequences may be imposed, such as changes to funding and the restitution of funding that has been unduly provided.³⁵
 - Article 178a, section 5, WVO BES [in conjunction with AMvB]: By or pursuant to the general administrative order, further rules will be established regarding the manner in which it is to be ascertained whether an obviously inefficient use of funding has occurred.

GQA3. Evaluation, accountability and dialogue

The school governing board systematically evaluates and analyses whether it is achieving the goals and reports on this. Where necessary, it adjusts policy and involves internal and external stakeholders through a proper process of dialogue.

Basic standard of quality

As part of its system of quality assurance, the school governing board evaluates and assesses the extent to which the ambitions, goals and policy are being achieved. In this way, the school governing board gains an insight into the quality being provided, the results of education for pupils, and the

financial situation. The school governing board actively collects external information and uses this information in its evaluation and assessment of its policy and the quality of education. Based on its evaluation, the school governing board responds to potential opportunities and threats in a timely manner, sets policy (regarding improvements) where necessary, and takes appropriate measures to guarantee the quality of education in its schools.

The school governing board enables accountability by providing accurate, up-to-date and publicly accessible information about the quality achieved. At least once a year, it reports to its internal and external stakeholders regarding its goals and the results achieved at its educational programmes. The information provided through the annual report is reliable and (the content of) the annual report meets the statutory requirements.

The school governing board is, in all cases, responsible for the curriculum, the didactic process, the approach to assessment and examinations, and financial administration. The reflection on the results of evaluation provides all levels of the organization, the internal supervisory board and the participation council with an adequate insight into the effectiveness of governance and implementation. The school governing board analyses and assesses the results of evaluation and reporting. The school governing board then takes account of these where necessary, in order to modify the ambitions, goals and improvement goals and policy or formulate new ambitions, so that the results of the dialogue contribute to the development and improvement of education and the way in which it is managed. The school governing board also ensures that there is a dialogue on this that involves internal and external stakeholders, and that at least pupils, staff, the regional business community and the internal supervisor are involved in it. The school governing board also actively works with other parties on goals that go beyond governance and also relate to core functions. In this way, the school governing board complies with the agreements in the special needs support plan for the inter-institutional partnership for inclusive education and facilitates accountability in this regard.

Additional ambitions

- Which aspects of evaluation, accountability and dialogue surpass the basic standard of quality?
- To what extent have these been achieved and what effects is the school governing board observing?

Statutory requirements

- Article 3, section 8, RJO BES, in conjunction with article 175, WVO BES: The school governing board produces an annual report every year which includes the results of financial policy as well as a report on the future development of education.
- Articles 47 and 50, section 4, WVO BES: The school governing board ensures quality at its schools using a system of quality assurance. This means, for instance, that there are regular evaluations regarding whether these goals are being achieved.
- Article 51, section 1, subsection j, WVO BES: The school prospectus contains information for parents and pupils about the school's working methods and, in all cases, also provides information about the measures taken in relation to quality assurance.
- Articles 57 and 58 WVO BES: The school has a (joint) participation council. At least twice a year, the school governing board will give the participation council the opportunity to discuss general matters in the school with it. They will also meet if a substantiated request to do so is submitted by the school governing board, parent representatives, pupil representatives or staff representatives.
- Article 175, section 1, WVO BES: The school governing board must apply a code of good governance, providing an account of any deviations from this in the annual report.
- Article 175, WVO BES, and article 1, RJO BES: The school governing board updates internal and external stakeholders every year regarding policy intentions, policy implementation and the results of the policy implemented.
- RJO, in conjunction with article 175, WVO BES: The manner in which the school governing board reports on financial administration is consistent with the regulations set out in the RJO BES.
- Article 175, sections 7 and 8, WVO BES: The school governing board publishes the annual report. Further regulations regarding the manner and time of publication of the annual report may be specified by ministerial ruling.

- Article 103, sections 7 and 8, WVO: The school governing board publishes the annual report. Further regulations regarding the manner and time of publication of the annual report may be specified by ministerial ruling.
- RJO, in conjunction with article 103, WVO: The manner in which the school governing board reports on financial administration is consistent with the regulations set out in the RJO.
- Article 118a, WVO: The competent authorities of the schools hold annual consultative meetings regarding the prevention of segregation, the promotion of integration and combating disadvantage; these are also attended by the municipality.

QUALITY AREAS AND STANDARDS, SECONDARY EDUCATION, SCHOOL LEVEL

TLP TEACHING-LEARNING PROCESS

TLP1	Curriculum
TLP2	Monitoring Pupils' Achievements and Support
TLP3	Teaching Strategies
TLP4	Planned teaching time
TLP6	Completion of Secondary Education

SE SECURE ENVIRONMENT AND ATMOSPHERE

SEA1	Safety and Security
SEA2	Atmosphere at School

LO LEARNING OUTCOMES

LO1	Results
LO2	Social abilities

MQA MANAGEMENT, QUALITY ASSURANCE AND AMBITION

MQA1	Vision, Ambitions and Goals
MQA2	Implementation and Quality Culture
MQA3	Evaluation, Accountability and Dialogue

QUALITY AREA: TEACHING-LEARNING PROCESS (TLP)

TLP1. Curriculum

The education provided prepares pupils for their subsequent education and for participation in society.

Basic standard of quality

The school prepares pupils for their subsequent education and participation in a democratic society. It provides a broad educational curriculum based on the attainment targets,³⁶ in line with the reference standards for literacy and numeracy. The education provided covers the relevant examination programmes. By educational curriculum, we mean the content of all lessons, including lessons provided digitally or online. The curriculum by the school is geared to the pupil population and is in line with the pupils' (linguistic) ability and educational needs. Where necessary, the school's curriculum deepens and broadens as pupils progress through their school career, enabling them to undergo an uninterrupted process of development. The curriculum provided is targeted, coherent and

³⁶ Schools in Friesland teach Frisian, with due observance of the attainment targets, unless they have been exempted from this by the Provincial Executive.

distinctive. Furthermore, the school has ensured that the curriculum is distributed evenly and coherently across the years.

The curriculum helps to impart knowledge of and instil respect for the fundamental values of a democratic state and contributes to the development of the social and civic skills that enable pupils to be part of and make a contribution to society.

It also includes activities relating to career orientation and guidance. Internships may be part of the school's curriculum, especially in pre-vocational secondary education (VMBO). When a school offers internships, it ensures that their content and design contribute to the preparation of the pupil for subsequent education and participation in society.

Additional ambitions

- Are there additional ambitions with respect to the education provided, and if so how are these achieved?

Statutory requirements

- Article 2, section 2, WVO BES: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions.
- Articles 13 to 16 inclusive, WVO BES: The school prepares pupils for subsequent education.
- Articles 30 and 31, WVO BES Implementation Decision: In the third and fourth year of the basic vocational, advanced vocational or mixed learning tracks in pre-vocational secondary education and for practical education pupils, the school can devote lesson time to internships.
- Article 31, section 3, WVO BES: Practical education is provided on the basis of the core objectives wherever possible, and aims to ensure that wherever possible pupils achieve the reference levels in Dutch language and maths that have been set for practical education on the basis of Article 47a.
- Article 32, WVO BES Implementation Decision: The school describes the purpose, content, scope, structure and organization of the internship in an internship plan.
- Article 34, WVO Implementation Decision: The school governing board signs a written internship agreement with the student and the internship provider, which covers, among other things, supervision and the method of assessment.
- Articles 34 and 35, section 1, WVO BES, in conjunction with: Decision on Core Objectives for Secondary Education BES: The education provided in the first two years of study fulfils the core objectives and is coherently structured.
- Article 42, section 1, WVO BES: Education promotes active citizenship and social cohesion (knowledge of and respect for fundamental values and the development of social and civic skills).
- Article 50, section 2, subsection a, WVO: The school plan includes an elaboration of the statutory tasks for the principles, objectives and content of the education.

TLP2. Monitoring Pupils' Achievements and Support

The school monitors the development of the pupils and offers appropriate guidance and extra support where necessary.

Basic standard of quality

From the moment when pupils enter the school, information is collected systematically on the pupils' knowledge and skills in all areas that are relevant to education. The collection of (assessment) data is carried out systematically and carefully. The school compares this information with the expected development of the pupil. This makes it possible for the school to tailor its teaching to the learning needs of both groups and individuals. It enables the school to ensure that pupils are developing and receiving support. The school can therefore guarantee the uninterrupted progress and development of its pupils, while also promoting equal opportunities. The school informs parents about their child's development and progress regularly.

If individual pupils or groups of pupils do not appear to be benefiting adequately from their education, the school identifies the areas where their development is falling behind and the reason(s) why that might be the case. The school then decides how best to respond if pupils are falling behind in certain areas, or progressing more rapidly than expected. The school will then provide support in a structured manner. Where necessary, the school involves the inter-institutional partnership, the municipality and the health authorities in supporting its pupils.

This gives the pupils the support they need in order to complete their education as effectively as possible. The school has a clear and structural focus on preventing children from falling behind.

The school has set out its vision for these activities and described the facilities that it is able to offer in the form of a special needs support plan. For those pupils who require additional support, the school has drawn up a progress and development perspective plan that sets out how education is tailored to pupils' needs; the school registers this progress and development perspective plan in BRON. The school provides the support as planned. The content and implementation of this plan are evaluated with the parents at least every school year. The school fulfils its duty of care with respect to inclusive education. If the school is unable to provide the required extra support for a pupil, together with the child's parents and, if necessary, the inter-institutional partnership, it looks for another suitable school or education centre.

Additional ambitions

- Are there additional ambitions with respect to Monitoring Pupils' Achievements and Support, and if so how are these achieved?

Statutory requirements

- Article 2, section 2, WVO BES: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions.
- Article 10, section 2, WVO BES: Education is designed in such a way that it has a structural and clear focus on preventing pupils from falling behind, in particular when it comes to command of the Dutch language.
- Article 32, section 3, in conjunction with Article 31, section 3, WVO BES: The school governing board for practical education which the pupil is admitted to, draws up an action plan for the pupil after consulting with the parents. The action plan contains a description of the way in which practical education is to be provided for the pupil in question.
- Article 50, section 2, WVO BES: The description of the educational policy also includes the provisions made for pupils with specific learning needs.
- Article 50, section 4, subsection a, WVO BES: The school has described how it tailors its education to pupil development in the school plan.
- Article 51, section 1, WVO BES: The school states in the school prospectus how it cares for pupils with specific learning needs.
- Article 63, section 1, WVO BES: In consultation with the parents, the school governing board draws up an action plan for pupils with a specific learning need for each school year.
- Article 12 of the Register of Participants in Education Act, in conjunction with Article 8, section 5, Register of Participants in Education Decision: An expertise centre for special needs care has been designated, which provides educational support activities and ambulatory supervision, among other things. The school governing board remains responsible for the pupil during his or her time within the expertise centre for special needs care.

TLP3. Teaching (Strategies)

The teachers' teaching strategy enables pupils to learn and develop.

Basic standard of quality

The school's pedagogical-didactic vision is evident in the teachers' day-to-day actions.

The teachers plan and structure their activities using the information available to them about their pupils. They make pedagogical and didactic choices, ensuring that the level of their education is suited to the pupils' intended learning outcomes. The subject matter comprises knowledge, skills and attitudes and is structured logically.

The teachers create an inspiring learning environment that is suitable at the pedagogical and didactic levels, which ensures that pupils are actively involved and engaged. By assigning appropriate tasks and providing clear explanations, teachers ensure that the pupils are able to assimilate the material presented. The teachers have high expectations of pupils and give pupils feedback on their learning.

The teachers adapt instructions, supervision, assignments and planned teaching time to the learning needs of groups and individual pupils alike, including with respect to social and civic skills. This focuses on both (pedagogical) support and providing challenges, depending on the learning needs of pupils.

Additional ambitions

- Are there additional ambitions with respect to the teaching strategies, and if so how are these achieved?

Statutory requirements

- Article 2, section 2, WVO BES: Education is organized in such a way that pupils undergo an uninterrupted process of development. To achieve this 'unimpeded development', it is essential that the school's didactic approach corresponds with the pupil's current level of development.
- Article 42, section 1, WVO BES: Education promotes active citizenship and social cohesion (knowledge of and respect for fundamental values and the development of social and civic skills).
- Article 50, sections 2 and 3, WVO BES: The school has formulated its pedagogical-didactic approach in the school plan. The school's pedagogical-didactic policy and approach are evident in the teachers' day-to-day actions.

TLP4. Planned teaching time

The pupils are given sufficient time to familiarize themselves with the curriculum provided.

Basic standard of quality

The school offers a programme of education that meets the requirements of statutory planned teaching time. To this end, the school determines which activities fall under planned teaching time with the agreement of the participation council. The school plans educational activities carefully over the school year, and these are carried out under the supervision of qualified teachers.

The school divides time between subjects in such a way that pupils are able to master the compulsory education programme. The school has a policy for preventing unauthorized absenteeism and pupils dropping out, with the aim being to achieve the statutory planned teaching time at the level of every individual pupil.

Where necessary and in the interest of an individual pupil, and in accordance with statutory regulations, the school exercises the option of deviating from the compulsory planned teaching time and/or the option of allowing a specific pupil to spend part of the planned teaching time at another school.

Additional ambitions

- Are there additional ambitions with respect to planned teaching time, and if so how are these achieved?

Statutory requirements

- Articles 12a and 12b, WVO BES: The school provides the legally required number of hours and days of education.
- Article 12a, section 5, WVO BES: Planned teaching time is filled with activities that are provided as part of the educational programme.
- Article 31, section 4, WVO BES: Practical education is provided on the basis of the core objectives wherever possible, and aims to ensure that wherever possible pupils achieve the reference levels in Dutch language and maths that have been set for practical education on the basis of Article 47a.
- Article 36, WVO BES: After consultation with the parents, the school governing board may grant a pupil an exemption from or deviate from one or more components of the programme.
- Article 51, section 1, subsection i, WVO BES: The school has included its policy on absenteeism in the school prospectus.

TLP6. Completion of secondary education³⁷

Education at the school is concluded in a satisfactory manner.

Basic standard of quality

The school ensures that all pupils are prepared properly to conclude their education. An independent and expert examination committee guarantees the quality of assessment and examination. The school has a Testing and School Leaving Programme (TSLP) and examination regulations, both of which meet the legislative requirements. These documents make it clear to pupils and parents, well in advance, how the school examination and the national exams are organized, which rules apply and which measures the school takes with respect to pupils who do not comply with the rules. It must also be clear which examinations pupils can retake and how they can do this, what subject matter is examined and when, what the examination counts for and which exemptions apply. The examination takes place in accordance with the TSLP and examination regulations.

Additional ambitions

- Are there additional ambitions with the completion of education, and if so how are these achieved?

Statutory requirements

- Article 3, Decision on Final Examination in Secondary Education BES: The director and examiners of the school administer the final examination under the responsibility of the school governing board.
- [Article 3a, section 1, Decision on Final Examination in Secondary Education BES: The director of the school nominates a member of staff as the secretary for the final examination.]
- Article 10, section 2, WVO BES: Education is designed in such a way that it has a structural and clear focus on preventing pupils from falling behind, in particular when it comes to command of the Dutch language.
- Article 18, sections 1 and 2, Decision on Final Examination in Secondary Education BES: The school governing board approves the examination regulations and a TSLP, which includes at minimum the prescribed components.
- Article 18, section 3, Decision on Final Examination in Secondary Education BES: These two documents must be submitted to the Inspectorate before 1 October and provided to the candidates for the examination.
- [Article 23a, Decision on Final Examination in Secondary Education BES: The school governing board establishes one or more independent and expert examination committee(s) for the purpose of overseeing the quality of testing and examination at the school, such that the specific requirements mentioned in this article are fulfilled.]
- [Article 23b, Decision on Final Examination in Secondary Education BES: The purpose of the examination committee is to guarantee the quality of testing and examination and the concluding nature of the school examination.]

QUALITY AREA: SECURE ENVIRONMENT AND ATMOSPHERE (SEA)

SEA1. Safety and Security

The school provides a safe and secure learning environment for pupils.

Basic standard of quality

The school assures its pupils' social, psychological and physical safety at school throughout the school day. A school is safe when the social, physical and psychological safety of pupils is not undermined by the actions of others. This is evident from the pupils' own feelings of safety and well-being at the school, for example. The school monitors this at least once a year using a standardized instrument.

³⁷ Regulations are being drafted (Decree amending the Decree on Final Examination in Secondary Education and equivalent in the Caribbean Netherlands, in order to improve the quality of organization around school examinations in secondary education and secondary general adult education) under which school governing boards in secondary education will be required to appoint an examination committee. This law is expected to take effect on August 1, 2021. The related passages will only be included in the assessment if the said legislative proposals have been adopted and have taken effect when the inspection framework is adopted.

The school has drafted a policy on safety and security that is made up of a coherent set of measures. The policy is designed to prevent, manage, record and evaluate any incidents, and the school puts this policy into practice. Should the findings of its monitoring procedures so dictate, the school takes adequate measures to improve the situation. Wherever possible, the school prevents bullying, cyber-bullying, aggression and violence in any form, and acts quickly and appropriately if they occur. The same applies to forms of expression that conflict with the fundamental values of the democratic constitutional state, such as discrimination and intolerance. The school has appointed a contact person for parents and pupils in the event of bullying; he or she also coordinates the school's policy to prevent bullying.

The school applies the reporting code for domestic violence and child abuse. The school also fulfils its obligations regarding reporting and consultation involving sexual misconduct.

Additional ambitions

- Are there additional ambitions with respect to safety and security, and if so how are these achieved?

Statutory requirements

- Article 4, WVO BES: The school governing board adheres to its statutory obligations with regard to reporting and investigating cases of sexual misconduct, and reporting these to the relevant authorities if there is a reasonable suspicion that a sex crime has been committed.
- Article 4a, section 1, subsection a, WVO BES: The school governing board has a policy with regard to the safety and security of pupils and also implements that policy.
- Article 4a, section 1, subsection b, WVO BES: The school governing board monitors the safety and security of pupils using an instrument that provides a representative and up-to-date picture.
- Article 4a, section 1, subsection c, WVO BES: The school governing board has delegated the following tasks to one person:
 - coordination of the school's anti-bullying policy;
 - point of contact for matters relating to bullying.
- Article 4a, section 2, WVO BES: Safety and security, as referenced in section 1, are understood to mean the social, psychological and physical safety of pupils.
- Article 4a, section 4, WVO BES: The school governing board sends the findings of the monitor to the Inspectorate once these findings are available.

SEA2. Atmosphere at the school

The school has an atmosphere that is conducive to the development of social and civic skills.

Basic standard of quality

The school prepares pupils for life in society. To this end, it creates a place where pupils can receive support for and practise developing their social and civic skills. Pupils at the school gain experience in dealing with the fundamental values of a democratic state and a pluralistic society. The school ensures that there is an atmosphere that reflects the fundamental values of the democratic state and contributes to promoting those values.

The conduct of staff at the school provides an example that pupils can emulate: staff members visibly embody the fundamental values referred to. Verbal and other expressions by both pupils and staff are in line with the fundamental values of a democratic society.

The school tailors its approach and the curriculum to possible risks in the pupil population, current events or the social setting in which pupils are growing up. The school also identifies and corrects statements by pupils that conflict with fundamental values.

Additional ambitions

- Are there additional ambitions with respect to the atmosphere at the school, and if so how are these achieved?

Statutory requirements

- Article 42, section 1, WVO BES: Education promotes active citizenship and social cohesion in a targeted and coherent manner, focusing on instilling respect for and knowledge of fundamental values (see below) and the development of social and civic skills, for instance.
- Article 42, section 2, WVO BES: The school governing board ensures a school culture that reflects the fundamental values of the democratic state, and creates an environment in which those values can be practised and are actively promoted.

QUALITY AREA: LEARNING OUTCOMES (LO)**LO1. Results**

The school achieves learning outcomes that are at least in line with the established criteria or higher.

Basic standard of quality

Learning outcomes correspond with those expected, given the characteristics of the pupil population that the school serves. This means that the average results achieved in the final examination and progress through the final years meet or surpass the applicable criteria. In addition, pupils in the lower years achieve at least the educational level that corresponds to their primary school recommendation and they are unlikely to fall behind during their school career.

Additional ambitions

- Are there additional ambitions with respect to the learning outcomes at the school, and if so how are these achieved?

Related legislation and regulations

- Article 2, section 2, WVO BES: Education is designed to ensure that pupils develop and make progress, and are able to do this without interruptions.
- Article 10, section 2, WVO BES: Education is designed in such a way that it has a structural and clear focus on preventing pupils from falling behind, in particular when it comes to command of the Dutch language (English language).
- Articles 13 to 16 inclusive, WVO BES: The school prepares pupils for subsequent education.

LO2. Social and civic skills

Pupils acquire social and civic skills that meet or exceed the requirements and expectations of subsequent education and of society.

Basic standard of quality

The school has a good picture of the characteristics of its pupil population and has ambitious expectations regarding the level that pupils can achieve in the field of social and civic skills. The school takes the needs of subsequent education and participation in society as its starting point when it comes to pupils' competencies.

The school substantiates the results that it aims to achieve in this area. The school assesses the results achieved in a reliable and accessible manner. The school makes a visible effort to ensure that pupils leaving the school have achieved adequate results. In this way, the school demonstrates that it has achieved its objectives around those skills and competencies.

Additional ambitions

- Are there additional ambitions with respect to social and civic skills at the school, and if so how are these achieved?

Statutory requirements

- Articles 13 to 16 inclusive, WVO BES: The school prepares pupils for subsequent education.
- Article 42, section 1, WVO BES: Education focuses identifiably on the development of social and civic skills that enable pupils to be part of and contribute to the pluralistic, democratic society of the Netherlands.

QUALITY AREA: MANAGEMENT, QUALITY ASSURANCE AND AMBITION (MQA)

MQA1. Vision, ambitions and goals

The school's vision for good education has wide support, and the school has identified ambitions and goals in relation to that vision, and aims to achieve those goals.

Basic standard of quality

As part of its system of quality assurance, the school has a broadly supported vision, ambitions and goals designed to achieve good education, ensuring that pupils can make unimpeded progress and development. School management translates the school's vision, ambitions and goals into policy on education and aims to achieve the intended results. School management describes how it ensures that the intended quality of education is realized, assured and improved, and how it achieves compliance with statutory requirements.

School management ensures that its vision, ambitions and goals reflect the priorities of the school governing board and the characteristics of the school's pupil population. One way in which the school does this is by indicating how it caters for pupils with particular needs, such as support with literacy, and how it meets its statutory duty to promote citizenship and provide for specific learning needs, thereby contributing to equal opportunities for all pupils. The results of previous evaluations, internal and external dialogue are reflected in the goals that relate to policy on education.

School management sets the requirements for achieving its educational goals and ambitions, including determining staffing policy and the way in which education is organized. There is a clear internal division of responsibilities in this respect.

Additional ambitions

- Are there additional ambitions with respect to the vision and goals, and if so how are these achieved?

Statutory requirements

- Article 10, section 2, WVO BES: Education is designed in such a way that it has a structural and clear focus on preventing pupils from falling behind, in particular when it comes to command of the Dutch language.
- Article 42, section 1, WVO BES: Education promotes active citizenship and social cohesion (knowledge of and respect for fundamental values and the development of social and civic skills).
- Article 47, WVO BES: The school governing board must ensure the quality of education at a school. That responsibility means ensuring that the school complies with the statutory requirements and implements the system of quality assurance. It implies, for instance, that verifiable goals have been formulated.
- Article 50, section 1, WVO BES: The school plan describes the policy regarding the quality of education that is provided at the school, and must address policies on education and staffing policy and the system of quality assurance, at minimum.
- Article 50, section 2, WVO BES: The description of policy on education includes, at minimum: the content of education, the school's own duties with respect to education, the pedagogical-didactic atmosphere and security.
- Article 50, section 4, WVO BES: Through its system of quality assurance, the school must ensure that pupils' development is unimpeded and that its education is tailored to the pupils' progress and development. It must also determine where improvement measures are needed.
- Article 68, WVO BES: The school governing board is responsible for adopting the island care plan.
- Article 79, WVO BES: The allocation of responsibilities is described in the management statute.

MQA2. Implementation and Quality Culture

The school achieves the goals with respect to quality, promotes a quality culture, sets parameters and makes interim adjustments where necessary.

Basic standard of quality

The school realizes the vision, goals and ambitions for good education. To this end, school management ensures a safe and professional culture of learning and improvement at the school. Within this quality culture, the school management and (qualified) teaching staff implement the

system of quality assurance jointly, so that the school as a whole works towards achieving the educational objectives. School management makes interim adjustments where necessary.

School management ensures that the professional development of the staff takes place within the objectives set. Teachers (working in teams) exercise their own responsibility in organizing the education that they provide.

School management demonstrates educational leadership and ensures the targeted deployment of resources to achieve the objectives set. The school implements the special needs support programme. It works together with other schools, the inter-institutional partnership and other organizations to ensure that no pupil is left behind.

Additional ambitions

- Are there additional ambitions with respect to implementation and quality culture, and if so how are these achieved?

Statutory requirements

- Article 47, WVO BES: The school governing board must ensure the quality of education at a school. That responsibility means ensuring that the school complies with the statutory requirements and implements the system of quality assurance. That means, for example, that the school governing board and the schools have an insight into the quality of education. The functioning of the quality cycle must play a central role in this.
- Article 50, section 3, WVO BES: The school plan includes a description of the staffing policy. This staffing policy covers, in all cases, the way in which the requirements relating to competencies and maintaining competencies are to be met, the contribution of the staff to the policy on education, the pedagogical-didactic approach, and the way in which pupils' perspectives on policy are taken into account.
- Articles 67 and 69, WVO BES: The school governing board is affiliated with an inter-institutional partnership for each of its schools. This affiliation may consist of an expertise centre for special needs care which provides expert support for pupils with specific learning needs.
- Article 69, WVO BES, in conjunction with article 1, WVO BES: An expertise centre for special needs care has been designated, which provides educational support activities and ambulatory supervision, among other things. The school governing board remains responsible for the pupil during his or her time within the expertise centre for special needs care.
- Article 88, WVO BES: For staff members who require particular qualifications or competencies, the school governing board ensures that adequate information is available regarding their skills and how these are maintained.

MQA3. Evaluation, accountability and dialogue

The school analyses and systematically evaluates whether it is achieving the goals and reports on this. Where necessary, it adjusts school policy and involves internal and external stakeholders through a proper process of dialogue.

Basic standard of quality

As part of its system of quality assurance, school management evaluates, analyses and assesses the extent to which the ambitions, goals and policy are being achieved and informs the school governing board on this. It actively collects information, both internally and externally, to gain a better insight into implementation, the results of education for pupils and potential opportunities for and threats to the further development of education.

To ensure a good transfer to subsequent education and to keep track of the results achieved by its pupils after they leave, the school maintains contact with the schools/institutions which they go on to attend. School management ensures joint decision making. To this end, it actively engages in dialogue with parents, staff, the (Joint) Participation Council ((J)PC) and, where applicable, pupils, municipalities and/or (regional) employers.

The school updates stakeholders in an accessible manner at least once every year regarding its goals and working methods, and regarding the results it has achieved.

The school management analyses and assesses the results of the evaluation and, where necessary, incorporates these into its (improvement) policy, so that they contribute to the development and

improvement of education. In addition, the school uses the results of the evaluation to improve management. In doing so, it makes clear what effect the input of stakeholders is having on safeguarding and adjusting school policy.

Additional ambitions

- Are there additional ambitions with respect to evaluation, accountability and dialogue, and if so how are these achieved?

Statutory requirements

- Article 2, section 2, WVO BES: Education is organized in such a way that pupils undergo an uninterrupted process of development.
 - Articles 47 and 50, section 4, WVO BES: The school governing board ensures quality at its schools using a system of quality assurance. This means, for instance, that there are regular evaluations regarding whether these goals are being achieved.
 - Article 51, WVO BES: In the school prospectus, the school clarifies what the goals of education are and which results are achieved through the didactic process. The same applies to findings relating to the system of quality assurance and the measures taken as a result of those findings. Pupils are also involved in making decisions.
 - Articles 57 and 58 WVO BES: The school has a (joint) participation council. At least twice a year, the school governing board will give the participation council the opportunity to discuss general matters in the school with it. They will also meet if a substantiated request to do so is submitted by the school governing board, parent representatives, pupil representatives or staff representatives.
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